



36 PINE STREET · LOCKPORT, NY 14094  
(716) 433-3780

**WWW.MHANC.COM**

For information on our programs or additional copies of  
this booklet, please contact us.

*The Mental Health Association in Niagara County, Inc. is  
funded by the New York State Office of Mental Health, the  
Niagara County Department of Mental Health and Substance  
Abuse Services, The Grigg-Lewis Foundation, grants, and  
voluntary contributions.*

Revised 2024

# Directory of Community Services

# HELP

*33rd Edition*



Brought to you by the Mental Health Association in Niagara  
County, Inc.

“The Information and Referral Specialists”

**PHONE: (716) 433-3780**

**WEB: WWW.MHANC.COM**

**COUNTY-WIDE HELP LINE: (716) 433-5432**



## ***Respite Program***

We provide a planned break for parents in Niagara County raising a child(ren) 18 years of age or younger with a mental health diagnosis requiring ongoing medical treatment. Childcare workers are screened and trained.

## ***Consumer Services***

### **Peer Advocacy**

We provide mental health support for recipients of mental health services in the community and for patients receiving treatment at Niagara Falls Memorial Medical Center, Trott ACCES Center, and the Niagara Falls Housing Authority. Peer Specialists work with the patients, as well as family members, providing reassurance and notifying patients of all available services.

### **Consumer Planning Advisory Committee (CPAC)**

The CPAC Committee is comprised of mental health consumers who meet once a month to provide input into the local planning process. The mission of CPAC is to promote and advocate for comprehensive services within Niagara County that foster recovery, rehabilitation, and respect for the rights of the consumers they serve.

### **HOPE House/Hospital Diversion**

The HOPE House is a peer recovery respite house located in Lockport, NY and is meant as a hospital diversion program for adults (18 years or older) with a mental illness. The MHA, Community Missions, and the Niagara County Department of Mental Health (NCDMH) all play a role. The MHA provides peer support services. Community Missions provides the physical house as well as respite and warm line services. The NCDMH provides therapeutic supports.

## **What is the Help Book?**

You are holding the 33rd edition of the Help Book, first published in 1981. The MHA in Niagara County is proud to be the official information and referral source for all of Niagara County. Through our partnership with the Niagara County Department of Mental Health, our referral services are available anytime of the day or night through our printed directories, resource guides, and through our website, [www.mhanc.com](http://www.mhanc.com). Our phone referral system, known as the Help Line, is staffed Monday-Friday, 8:30am-4:00pm. During these times there will be someone standing by to help you with the information in our many directories. One Help Line number serves all of Niagara County: 716-433-5432.

Since our founding in 1964, we have offered a variety of programs and support services for all members of the community. You can learn more about MHA in Niagara County by visiting our website, dropping by our office, or giving us a call. We look forward to hearing from you!

Good Health to You,

Daniel Colpoys

Executive Director 2024

# Table of Contents

|  |    |
|--|----|
| EMERGENCY PHONE NUMBERS.....               | 2  |
| ADDICTIONS .....                           | 5  |
| CHILDREN / YOUTH.....                      | 6  |
| COMMUNITY SERVICE AGENCIES .....           | 9  |
| COUNSELING .....                           | 11 |
| CRISIS HOTLINES / EMERGENCY SERVICES ..... | 14 |
| EDUCATION / TRAINING .....                 | 15 |
| EMPLOYMENT .....                           | 16 |
| FAMILY.....                                | 16 |
| FINANCIAL .....                            | 19 |
| FOOD & CLOTHING .....                      | 20 |
| LGBTQ+.....                                | 22 |
| GOVERNMENT.....                            | 22 |
| HEALTH INSURANCE .....                     | 25 |
| HEALTH SERVICES .....                      | 25 |
| HOUSING.....                               | 28 |
| LAW ENFORCEMENT .....                      | 30 |
| LEGAL ISSUES.....                          | 30 |
| MENTAL HEALTH.....                         | 31 |
| USPS OFFICES .....                         | 34 |
| PUBLIC LIBRARIES .....                     | 34 |
| SENIOR CITIZENS .....                      | 35 |
| SPECIAL INTERESTS.....                     | 37 |
| TRANSPORTATION .....                       | 40 |
| UTILITIES .....                            | 41 |
| VETERANS .....                             | 43 |
| HELPFUL HINTS.....                         | 44 |
| MHA PROGRAMS AND SERVICES.....             | 44 |

accounts. Visit [www.mhanc.com](http://www.mhanc.com) to get started. We offer free educational brochures upon request and a lending library of books and videos at our office at 36 Pine Street in Lockport, NY.

## ***Information and Referral***

**Help Line** – We have one phone number for all of Niagara County: 716-433-5432. Staff from the Mental Health Association will offer information about the organizations listed in this booklet Monday-Friday 8:30 am-4:00 pm.

**Help Book** – We update and print this book regularly. You are using the 33rd edition. Access it online at [www.mhanc.com](http://www.mhanc.com).

## ***Support Groups and More***

**Support Groups** - We sponsor several Support Groups throughout Niagara County. Call the MHA at 716-433-3780 for topics, dates, times, and locations.

## ***Compeer Niagara***

**Adult Program** - Compeer for Adults matches adult participants and volunteers who share similar interests. The pairs talk and spend quality time together throughout the month. Compeer friends share, listen, and provide support. Compeer for Adults also offers monthly group activities, which allow participants to explore new interests throughout the county, as well as form friendships with other participants and volunteers within the Compeer Program.

**Youth Program** - Children who are in need of a positive adult role model and a trusted friend are matched with trained and screened volunteers for one-on-one friendship and mentorship. Each child and his or her match spend time together throughout the month enjoying each other's company and having fun! Compeer for Youth also offers monthly group activities, which allow youth participants to try new, fun activities and explore different interests throughout the county, while spending quality time with other youth participants.

*\*Compeer Niagara is always accepting applications for NEW volunteers*

## ADDICTIONS

24/7 VA Nurses Helpline .....1-800-877-9676

**Veterans One-stop Center of Western New York, Inc.**..... 716-898-0110  
www.vocwny.org

**Veteran's Peer Support Line (Vet2Vet)**.....1-877-838-2838

**Veterans Suicide Hotline** ..... 1-800-273-8255 Press 1

**WNY Heroes**.....716-630-5020

www.wnyheroes.org

### Helpful Hints

- When looking for mental health care always call your insurance provider to see what they will pay for!
- Check your insurance for member benefits. You may be able to get a gym membership or attend fitness classes at a discounted price.
- Talk with your primary doctor about your mental health struggles and see what they can recommend that will be covered by your insurance.
- A great way to reach out, get connected, or receive support is by calling Niagara County Crisis Services at 716-285-3515. Crisis Services is available 24/7!
- For general information about services in Niagara County and surrounding counties, call 716-433-5432.

## MHA IN NIAGARA COUNTY PROGRAMS AND SERVICES

### *Educational Services*

Call us at 716- 433-3780 to request materials or schedule a training or presentation.

### **Presentations**

We provide FREE educational programs, presentations, trainings and workshops for all ages on a variety of mental health topics. We promote mental wellness while educating about mental illness.

### **Educational Resources**

You can find helpful links and resources through our website and social media

### **Addict 2 Addict**

wnyl.org/Independent-Living-of-Niagara-County/A2A-F2F-Niagara

Niagara County.....716-398-4333

### **Alcoholics Anonymous (AA)**

www.buffaloany.org

Buffalo.....716-853-0388

**Anchoring Hope of NY**.....716-778-0389

www.anchoringhope.org

### **Beacon Center**

www.beaconcenter.net

Lockport.....716-439-6815

Niagara Falls.....716-282-4480

### **Brylin Hospital**

www.brylin.com

Inpatient .....716-886-8200

Outpatient .....716-632-5450

All services ..... 1-800-727-9546

**Cazenovia Recovery** .....716-282-8510

www.cazenoviarecovery.org

Sundram Manor (Niagara Falls).....716-284-6228

Madonna House (Lockport).....716-438-9131

Somerset House (Appleton) .....716-795-3719

Housing Programs.....716-894-7298

Cazenovia Manor .....716-822-8932

Supportive Living .....716-299-0917

### **Gambler's Anonymous**

www.gamblersanonymous.org

GA Hotline .....855-222-5542

**The New York Council on Problem Gambling** .....716-833-4274

www.nyproblemgambling.org

**Horizon Health Services** .....716-831-1800

www.horizon-health.org

Aurora Village (Sanborn) .....716-219-8700

Boulevard Recovery Center (Tonawanda).....716-833-3708

Delta Village (Sanborn) .....716-638-9222

Freedom Village (Sanborn) .....716-250-1860

Horizon Village (Sanborn) .....716-731-2030

Lockport Recovery Center .....716-433-2484

Niagara Falls Recovery Center .....716-283-2000

Pine Avenue Recovery Center (Niagara Falls) .....716-505-1060

Sanborn Recovery Center..... 716-650-5550  
 Tonawanda Recovery Center ..... 716-831-1850

**Jewish Family Service** ..... 716-883-1914  
[www.jfsbuffalo.org](http://www.jfsbuffalo.org)

**Catholic Health**..... 716-706-2112  
[www.chsbuffalo.org](http://www.chsbuffalo.org)

Mt. St. Mary's Hospital..... 716-297-4800  
 Clearview Treatment Services..... 716-298-2115  
 Mental Health Counseling..... 716-706-2112

#### **Narcotics Anonymous**

[www.nawny.org](http://www.nawny.org)  
 Niagara Falls ..... 716-304-6880  
 Niagara-Orleans..... 716-478-6992

#### **Northpointe Council, Inc.**

[www.northpointecouncil.org](http://www.northpointecouncil.org)  
 Outpatient (Lockport)..... 716-433-3846  
 Outpatient (Niagara Falls) ..... 716-278-8110  
 First Step Center..... 716-285-3421

#### **NYS Addiction HOPEline**

Call..... 1-877-846-7369  
 Text..... 467-369

**Save the Michaels of the World, Inc.** ..... 716-302-3960  
[www.savethemichaels.org](http://www.savethemichaels.org)

## **CHILDREN / YOUTH**

**Adoption Star** ..... 716-639-3900  
[www.adoptionstar.com](http://www.adoptionstar.com)

**Buffalo Federation of Neighborhood Centers** ..... 716-856-0363  
[www.bfnc.com](http://www.bfnc.com)

**Boys and Girls Club, Inc.** (Niagara Falls) ..... 716-282-7181

**Boy Scouts of America – Greater Niagara Frontier Council** .....  
 ..... 716-891-1689  
[www.wnyscouting.org](http://www.wnyscouting.org)

**Camp Hope: Niagara Hospice** ..... 716-439-4417  
[www.niagarahospice.org](http://www.niagarahospice.org)

#### **Catholic Charities**

[www.ccnyny.org](http://www.ccnyny.org)  
 Service Information & Referral..... 716-856-4494  
 Lockport Office ..... 716-433-0246

**Spectrum**..... 1-855-707-7328  
[www.spectrum.com](http://www.spectrum.com)

#### **Lifeline Services**

[www.lifelinesupport.org](http://www.lifelinesupport.org)  
 Low-cost telephone service ..... 1-800-234-9473

#### **Verizon**

[www.verizon.com](http://www.verizon.com)  
 Costumer Service ..... 1-888-294-6804  
 National Accessibility ..... 1-888-262-1999  
 Mobile devices/plans ..... 1-800-922-0204  
 Home internet, TV, phone services..... 1-800-837-4966  
 Customers with Disabilities Voice & TTY..... 1-800-974-6006  
 Payment Information/Arrangements ..... 1-800-698-3545

## **VETERANS**

**Buffalo Veteran's Center** ..... 716-862-7350  
[www.va.gov](http://www.va.gov)

**Niagara County Veteran's Service Agency** ..... 716-438-4090  
[www.niagaracounty.com](http://www.niagaracounty.com)

**S.E.R.V. Niagara** ..... 716-438-5437  
[www.servniagara.org](http://www.servniagara.org)

**U. S. Department of Veterans Affairs** ..... VA311 / 844-698-2311  
[www.va.gov](http://www.va.gov)

Education (GI Bill)..... 1-888-442-4551  
 VA Benefits Hotline ..... 1-800-827-1000  
 Special Issues Helpline ..... 1-800-749-8387  
 My HealtheVet Help Desk ..... 1-877-327-0022  
 Health Care Benefits ..... 1-877-222-8387  
 Income Verification and Means Testing..... 1-800-929-8387  
 Life Insurance ..... 1-800-669-8477  
 Status of Headstones and Markers ..... 1-800-697-6947  
 Telecommunications Device for the Deaf (TDD).. 1-800-829-4833

#### **Veterans Administration Transportation Services**

[www.visn2.va.gov/vet/dav.asp](http://www.visn2.va.gov/vet/dav.asp)  
 DAV Transportation Network..... 716-862-6544  
 Veterans Transportation System ..... 716-862-6800

#### **Veterans Administration WNY Healthcare System** ..... 1-800-532-8387

Buffalo VA Medical Center ..... 716-834-9200  
 Lockport VA Clinic ..... 716-438-3890  
 Niagara Falls VA Clinic ..... 716-862-8580  
 VA Mental Health Services..... 716-862-3117

**National Grid**

[www.nationalgrid.com](http://www.nationalgrid.com)

Gas Emergencies (24/7).....1-800-892-2345  
 Power Outages (24/7) .....1-800-867-5222  
 Customer Service..... 1-800-642-4272 (TTY 711)  
 Payment Arrangements.....1-800-443-1837  
 Dig Safe..... 811 or 1-800-962-7962

**Neighbor for Neighbor** (utility assistance from National Fuel)1-800-365-3234

[www.natfuel.com/forhome/NY/n4n](http://www.natfuel.com/forhome/NY/n4n)

The Salvation Army..... 716-883-9800 Ext. 230  
 Catholic Charities..... 716-856-4494 / 716-218-1400

**New York Public Service Commission**

[www.dps.ny.gov](http://www.dps.ny.gov)

Energy Service Company Complaints .....1-888-697-7728  
 Gas, Electric Shutoff .....1-800-342-3355  
 HEAP grants for people aged 60+.....1-800-342-9871  
 Service/Billing Complaints .....1-800-342-3377

**New York Relay Service** ..... 711

[www.nyrelay.com](http://www.nyrelay.com)

Costumer Services ..... 800-676-3777 (TTY/Voice)  
 Español/Spanish ..... 800-676-4290  
 Speech-to-Speech only ..... 877-787-1989  
 Voice Carry-Over only..... 866-931-9027

**Niagara Community Action Program (NIACAP)** ..... 716-285-9681

[www.niagaracommunityactionprogram.org](http://www.niagaracommunityactionprogram.org)

Lockport Neighborhood Center..... 716-433-6632  
 Niagara Falls Neighborhood Center ..... 716-285-6134  
 North Tonawanda Neighborhood Center ..... 716-694-9727

**Niagara County Department of Social Services**

[www.niagaracounty.com](http://www.niagaracounty.com)

HEAP Department (Home Energy Assistance Program).....  
 ..... 716-278-8400

**NYSEG** (New York State Electric & Gas)

[www.nyseg.com](http://www.nyseg.com)

Billing inquiries, turn-ons/turn-offs, information.1-800-572-1111  
 Credit assistance, payment arrangements.....1-888-315-1755  
 Electricity Interruptions/emergencies.....1-800-572-1131  
 Natural Gas odors/emergencies.....1-800-572-1121

**Safelink** (Free cell phone and minutes for income eligible).....  
 .....1-800-977-3768

[www.safelinkwireless.com](http://www.safelinkwireless.com)

Niagara Falls ..... 716-282-2351

North Tonawanda ..... 716-694-7749

**Monsignor Carr Children's Clinic**

Lockport ..... 716-478-0315

Niagara Falls ..... 716-205-0825

North Tonawanda ..... 716-694-7749

Referrals ..... 1-877-448-4466

**Multi-Systemic Therapy**

Niagara Falls ..... 716-282-4991

Lockport ..... 716-478-0035

North Tonawanda ..... 716-282-4991

WIC Niagara County ..... 716-218-1484

**Child Abuse Hotline**

[www.ocfs.state.ny.us/main/cps/](http://www.ocfs.state.ny.us/main/cps/)

Mandated reporters line..... 1-800-635-1522

New York State..... 1-800-342-3720

**Child Health Plus**

[www.health.ny.gov](http://www.health.ny.gov)

Children's Insurance Program ..... 1-800-698-4543

**Pediatric Dental: O'Shei Children's** ..... 716-323-6040

**Niagara County Youth Bureau** ..... 716-278-6872

**Community Missions** ..... 716-285-3403

[www.communitymissions.org](http://www.communitymissions.org)

Youth Services (REACH)..... 716-285-3403

Aurora House ..... 716-433-1905

Family Solutions Program (FSP) ..... 716-285-3403

Juvenile Supported Case Management (JSCM)..... 716-285-3403

Girl Circle ..... 716-285-3403

**Compeer Niagara for Youth** ..... 716-433-3780

[www.mhanc.com](http://www.mhanc.com)

**Cornell Cooperative Extension**

[www.cceniaracounty.org](http://www.cceniaracounty.org)

Lockport ..... 716-433-8839

**P3 Center for Teens, Moms, and Kids**..... 716-278-4423

[www.nfmcc.org](http://www.nfmcc.org)

**Pinnacle Community Services**

[www.pinnaclecs.org](http://www.pinnaclecs.org)

Lockport ..... 716-433-6019

Niagara Falls (PASSAGE) ..... 716-285-6984

Casey House - Runaway & Youth Services ..... 716-285-7125

**Girl Scouts of Western New York**

www.gswny.org

Lockport Service Center ..... 716-935-6080

Niagara Falls Service Center ..... 716-935-6082

**Hillside Children's Center**

www.hillside.com

Therapeutic Foster Care Services ..... 716-439-5400

**Intandem**

www.intandem.org

Niagara Intake ..... 716-504-2625

Cattaragus Intake ..... 716-504-2625 Ext. 2230

General ..... 716-375-4757

**Juvenile Aid Bureau**

Lockport ..... 716-439-6606

Niagara Falls ..... 716-286-4568

North Tonawanda ..... 716-692-4317

**Mental Health Association in Niagara County, Inc.**

www.mhanc.com

Main Offices ..... 716-433-3780

Community Education and Trainings

Consumer Planning Advisory Committee (CPAC)

Compeer Niagara for Adults and Youth

Respite

Peer Programs

Support Groups

County-Wide Helpline ..... 716-433-5432

**National Center for Missing and Exploited Children** ..... 1-800-843-5678

www.missingkids.com

**National Runaway Hotline** ..... 1-800-786-2929

www.1800runaway.org

**New Directions Youth & Family Services**

www.fosteringgood.org

Henrietta G. Lewis Campus School ..... 716-433-9592

Wyndham Lawn Home for Children ..... 716-433-4487

Wayne A. Secord Therapeutic Preschool ..... 716-433-9592

**Empower WNY** ..... 716-297-0798

www.empower-wny.org

**Niagara Community Action Program (NIACAP)**

www.niagaracommunityactionprogram.org .....

Community Child Care Clearinghouse of Niagara ... 716-285-8272

**Niagara County Coalition for Suicide Prevention** ..... 716-439-7400

Transportation Services ..... 716-984-8375

*\*Transportation to rehabilitation facilities***Tri Community Ambulance Service** ..... 716-731-2604

www.tricommunityambulance.org

**Tri-Town Ambulance Service, Inc.** ..... 716-735-7000

www.tri-townambulance.org

**Twin City Ambulance**

www.tcaems.com

Emergency ..... 716-692-2100

Non-Emergency ..... 716-692-2342

**Union Transportation Services** ..... 716-433-2222**We Care Transportation** ..... 716-614-1114**We Care Wheelchair Van** ..... 716-433-1119 / 716-278-3333

## UTILITIES

**Allconnect (Internet Shopping Services)** ..... 844-845-3968

www.allconnect.com

**Assurance Wireless** (Federal lifeline assistance program)

www.assurancewireless.com

Information Line ..... 1-888-321-5880 / 1-888-898-4888

**EmPower NY**

www.nyserda.ny.gov/All-Programs/Programs/EmPower-New-York

Main Offices ..... 518-862-1090

Information Line ..... 866-697-3732

**H.E.A.P.** (Home Energy Assistance Program) ..... 1-800-342-3009

www.otda.ny.gov

Niagara County Department of Social Services ..... 716-278-8400

Niagara County Office for the Aging (over 60) .....

..... 716-438-4016 / 716-438-4020

After Hours Emergency Contact ..... 716-285-3403

**National Fuel**

www.natfuel.com

Gas Emergencies (24/7) ..... 1-800-444-3130 (TTY 711)

Quality Assurance / Unresolved Complaints &amp; Concerns .....

..... 1-800-453-3513

New York

Buffalo Area ..... 716-686-6123

Outside Buffalo Area ..... 1-800-356-3234

Before You Dig, Call ..... 811 or 1-800-962-7962



- Venture Forthe, Inc.** (traumatic brain-injured individuals) .....  
 ..... 716-285-8070/1-800-701-1233  
[www.ventureforthe.com](http://www.ventureforthe.com)  
**New York State Education Department**  
[www.acces.nysed.gov](http://www.acces.nysed.gov)  
 NYSED General Information ..... 518-474-3852  
 ACCES-VR..... 1-800-222-5627  
 TASC (Formerly GED)..... 518-474-5906  
**Women's Respite Program**..... 716-893-0931  
[www.womensrespite.org](http://www.womensrespite.org)

## TRANSPORTATION

- Community Missions** ..... 716-282-5403  
[www.communitymissions.org](http://www.communitymissions.org)  
**Dale Association**  
[www.daleassociation.com](http://www.daleassociation.com)  
**Health Association of Niagara County, Inc. (HANCI)**  
[www.hanci.com](http://www.hanci.com)  
 Lockport ..... 716-433-2664  
 Niagara Falls ..... 716-285-8224  
 North Tonawanda ..... 716-692-4855  
**Niagara County Department of Social Services**  
[www.niagaracounty.com](http://www.niagaracounty.com)  
 Medical Transportation ..... 1-866-753-4430  
**Niagara County Office for Aging**  
[www.niagaracounty.com](http://www.niagaracounty.com)  
 Medical Van..... 716-438-3030  
**Niagara Falls Memorial Medical Center**  
[www.nfmcc.org](http://www.nfmcc.org)  
 CareExpress ..... 716-278-444  
**Niagara Frontier Transportation Authority-Metro Bus**  
[metro.nfta.com](http://metro.nfta.com)  
 Para-transit Service (curb-to-curb disability service).....  
 ..... 716-855-7268  
 Niagara Frontier Trans Authority ..... 716-855-7300  
 Niagara Frontier Tans Authority TTY..... 800-622-1220  
 Customer Care/General Information ..... 716-855-7211  
**Rural Niagara Transportation** (wheelchair transportation) .....  
 ..... 716-285-9357  
**Save the Michaels of the World, Inc.** ..... 716-302-3960  
[www.savethemichaels.org](http://www.savethemichaels.org)

## Niagara County Department of Health

- [www.niagaracounty.com](http://www.niagaracounty.com)  
 Children with Special Needs (Lockport) ..... 716-439-7460  
 Children with Special Needs (Niagara Falls)..... 716-278-8180  
 Early Intervention..... 716-278-1991  
 Immunization Program ..... 716-278-1903

## Niagara County Department of Social Services

- [www.niagaracounty.com](http://www.niagaracounty.com)  
 All Offices..... 716-278-8400  
 Children's Services ..... 716-278-8680  
 Child Protective Service ..... 1-800-342-3720  
 Child Support Collection..... 1-888-208-4485

## Niagara County Head Start

- [www.caowny.org](http://www.caowny.org)  
 Administration ..... 716-285-8883  
 Donovan ..... 716-285-8117  
 Lockport ..... 716-433-1055  
 Newfane ..... 716-778-5802  
 Niagara Falls ..... 716-285-1974  
 North Tonawanda ..... 716-693-7660  
 Starpoint..... 716-210-2358  
 Wilson ..... 716-751-9341

## Niagara County Youth Bureau ..... 716-278-6872

[www.niagaracounty.com](http://www.niagaracounty.com)

## Niagara Falls Memorial Medical Center

- [www.nfmcc.org](http://www.nfmcc.org)  
 Child Advocacy Center ..... 716-285-0045

## Children's Single Point of Access (C.S.P.O.A.)..... 716-439-3071

[www.niagaracounty.com](http://www.niagaracounty.com)

## Youth Mentoring Services of Niagara County, Inc. .... 716-434-1855

[www.youthmentoringservicesniagara.org](http://www.youthmentoringservicesniagara.org)

## COMMUNITY SERVICE AGENCIES

- Anchoring Hope of NY** ..... 716-778-0389  
[www.anchoringhope.org](http://www.anchoringhope.org)  
**Better Business Bureau** ..... 716-881-5222 / 1-800-828-5000  
[www.bbb.org](http://www.bbb.org)  
**Boys and Girls Club, Inc.** ..... 716-282-7181  
**Brother's Keeper Outreach** (Food & Clothing) ..... 716-432-8940

**Catholic Charities**

www.ccwny.org

|                                      |                |
|--------------------------------------|----------------|
| Service Information & Referral ..... | 716-856-4494   |
| Lockport Office .....                | 716-433-0246   |
| Niagara Falls .....                  | 716-282-2351   |
| North Tonawanda .....                | 716-694-7749   |
| Monsignor Carr Children's Clinic     |                |
| Lockport.....                        | 716-478-0315   |
| Niagara Falls .....                  | 716-205-0825   |
| North Tonawanda .....                | 716-694-7749   |
| Referrals .....                      | 1-877-448-4466 |
| Multi-Systemic Therapy               |                |
| Niagara Falls .....                  | 716-282-4991   |
| Lockport.....                        | 716-478-0035   |
| North Tonawanda .....                | 716-282-4991   |
| WIC Niagara County .....             | 716-218-1484   |

**Community Missions** ..... 716-285-3403

www.communitymissions.org

**Consumer Credit Counseling of Buffalo, Inc.** .....  
..... 716-712-2060 / 1-800-926-9685

www.cccsbuff.org

**Cornell Cooperative Extension**

www.ccenigaracounty.org

Lockport..... 716-433-8839

**Health Association of Niagara County, Inc. (Hanci)**

www.hanci.com

|                       |              |
|-----------------------|--------------|
| Lockport.....         | 716-433-2664 |
| Niagara Falls .....   | 716-285-8224 |
| North Tonawanda ..... | 716-692-4855 |

**Heart, Love & Soul** ..... 716-282-5687

www.heartloveandsoul.org

**Independent Living of Niagara County**

www.ilnc.org

|                 |               |
|-----------------|---------------|
| Main .....      | 716-284-4131  |
| Voice/TDD ..... | 716-836-0822  |
| Toll Free.....  | 1-800348-8399 |

**Mental Health Association in Niagara County, Inc.** ..... 716-433-3780

www.mhanc.com

County-Wide Helpline ..... 716-433-5432

**Niagara Community Action Program (NIACAP)** ..... 716-285-9681

www.niagaracommunityactionprogram.org

Support Groups: Anxiety/Depression, Grief, LGBTQ+

County-Wide Helpline ..... 716-433-5432

**National Alliance for Hispanic Health**

www.healthyameri.org

The National Hispanic Family Health Helpline ..... 1-866-783-2645

**Empower-formerly Niagara Cerebral Palsy**

www.empower-wny.org

|  |                             |
|--|-----------------------------|
| Administrative Office.....                               | 716-297-0798                |
| Clinics -Audiology, Dental, Podiatry, Speech, OT/PT..... | ..... 716-297-1478 Ext. 189 |
| Job Placement .....                                      | 716-284-0851                |
| Elders Day Program .....                                 | 716-371-0728                |
| Community Housing.....                                   | 716-297-0798 Ext. 134       |
| Children's Academy.....                                  | 716-297-1478 Ext. 160       |

**Niagara County Coalition for Suicide Prevention** ..... 716-439-7400**Niagara County Department of Health**

www.niagaracounty.com

|   |              |
|---|--------------|
| Mainline.....   | 716-439-7430 |
| Children with Special Needs - Lockport.....                             | 716-439-7460 |
| Children with Special Needs - Niagara Falls .....                       | 716-278-8180 |
| Environmental Health .....  | 716-439-7444 |
| Environmental Health Division Childhood Lead Poisoning Prevention ..... | 716-278-8588 |
| Healthy Neighborhoods Program.....                                      | 716-439-7479 |
| Immunization Program.....   | 716-278-1903 |
| Nursing Division .....  | 716-278-1900 |
| Public Health Education - Nursing.....                                  | 716-278-8596 |
| Communicable Diseases Program .....                                     | 716-278-8598 |

**Intandem**

www.intandem.org

|                         |                        |
|-------------------------|------------------------|
| Niagara Intake .....    | 716-504-2625           |
| Cattaragus Intake ..... | 716-504-2625 Ext. 2230 |
| General.....            | 716-375-4757           |

**People, Inc.**..... 716-634-8132 / 1-888-773-6753

www.people-inc.org

|                             |              |
|-----------------------------|--------------|
| Admissions WNY.....         | 716-880-3700 |
| Deaf Access Services .....  | 585-441-9300 |
| General Inquires WNY .....  | 716-817-7400 |
| Programs and Services ..... | 716-880-3700 |

**Single Point of Access (S.P.O.A.) for Adults and Children** .. 716-439-7527

www.niagaracounty.com

**Dale Association**

www.daleassociation.com

|  |                       |
|--|-----------------------|
| Administrative Offices.....                      | 716-433-4440          |
| C.A.R.E. Telephone Reassurance Program .....     | 716-433-1886          |
| Center for Travel.....                           | 716-433-1886          |
| Dial-A-Lift Transportation to Senior Centre..... | 716-433-1886          |
| Geriatric Community Mental Health Nurse.....     |                       |
| .....  | 716-433-1937 ext. 107 |
| Memory Minders .....                             | 716-433-1886          |
| PROS Center for Wellness.....                    | 716-433-1937          |
| Vision & Hearing Assistance Program.....         | 716-433-1886          |
| Volunteer Opportunities.....                     | 716-433-1886          |

**Deaf Access Services**

www.wnydas.org

|                                |              |
|--------------------------------|--------------|
| Main Offices .....             | 716-833-1637 |
| Main Offices Videophone .....  | 716-335-9192 |
| For Interpreter services ..... | 716-535-1603 |

**Developmental Disabilities Alliance of WNY** ..... 716-877-7007

www.ddawny.org

**GuildCare Adult Day Program**

www.lighthouseguild.org

|                    |                  |
|--------------------|------------------|
| Niagara Falls..... | 716-285-3499     |
| TTY.....           | 800-284-4422 711 |

**Hispanic Access Foundation**..... 202-640-4342

www.hispanicaccess.org

**Western New York Independent Living, Inc.**..... 1-855-366-1042

www.wnyil.org

Independent Living of Niagara Falls (Voice/TDD) ... 716-284-4131

**International Institute of Buffalo**..... 716-833-1900

www.iibuffalo.org

**Learning Disabilities Association of WNY**..... 716-874-7200

www.ldaofwny.org

**Lifeline** ..... 1-855-681-5351

www.lifeline.philips.com

**Mental Health Association in Niagara County, Inc.**

www.mhanc.com

|   |              |
|---|--------------|
| Main Offices .....                              | 716-433-3780 |
| Community Education and Trainings               |              |
| Consumer Planning Advisory Committee (C.P.A.C.) |              |
| Compeer Niagara for Adults and Kids             |              |
| Respite   |              |
| Peer Programs                                   |              |

**Niagara County Sheriff's Office (non-emergency)** ..... 716-438-3393

www.niagarasheriff.com

|                         |              |
|-------------------------|--------------|
| Community Services..... | 716-438-3310 |
| Domestic Violence ..... | 716-438-3310 |
| Victim Assistance ..... | 716-438-3306 |

**Tuscarora Community Health Worker Program**..... 716-297-0598

www.nfmhc.org

**Salvation Army**

www.salvationarmyusa.org

|                    |                    |
|--------------------|--------------------|
| Lockport .....     | 716-434-1276       |
| Niagara Falls..... | 716-283-7697       |
| Tonawanda.....     | 716-693-3110, 3545 |

**Save a Pet Niagara**..... 716-559-3020

www.saveapetniagara.com

**Society for the Prevention of Cruelty to Animals (SPCA)** ... 716-731-4368

www.niagaraspc.org

**St. John's Food Pantry and Outreach**..... 716-433-5252

www.stjohnslockport.com

**United Way of Greater Niagara** ..... 716-731-4580

www.uwgn.org

**COUNSELING****Pinnacle Community Services** ..... 716-285-6984

www.pinnaclecs.org

**Catholic Charities**

www.ccnny.org

|                                      |                |
|--------------------------------------|----------------|
| Service Information & Referral ..... | 716-856-4494   |
| Lockport Office .....                | 716-433-0246   |
| Niagara Falls .....                  | 716-282-2351   |
| North Tonawanda .....                | 716-694-7749   |
| Monsignor Carr Children's Clinic     |                |
| Lockport .....                       | 716-478-0315   |
| Niagara Falls .....                  | 716-205-0825   |
| North Tonawanda .....                | 716-694-7749   |
| Referrals .....                      | 1-877-448-4466 |

**Multi-Systemic Therapy**

|                         |              |
|-------------------------|--------------|
| Niagara Falls.....      | 716-282-4991 |
| Lockport .....          | 716-478-0035 |
| North Tonawanda .....   | 716-282-4991 |
| WIC Niagara County..... | 716-218-1484 |

**Christian Counseling Ministries of WNY, Inc.** ..... 716-632-3200  
[www.ccmwny.org](http://www.ccmwny.org)

**Camp Hope: Niagara Hospice** ..... 716-439-4417  
[www.niagarahospice.org](http://www.niagarahospice.org)

**Consumer Credit Counseling of Buffalo, Inc.** .....  
 ..... 716-712-2060 / 1-800-926-9685  
[www.cccsbuff.org](http://www.cccsbuff.org)

**Community Health Center of Lockport** ..... 716-478-6655  
[www.chcb.net](http://www.chcb.net)

**Dale Association**  
[www.daleassociation.com](http://www.daleassociation.com)  
 Administrative Offices ..... 716-433-4440  
 Geriatric Community Mental Health Nurse .....  
 ..... 716-433-1937 ext. 107  
 PROS Center for Wellness ..... 716-433-1937

**Everywoman Opportunity Center** ..... 202-540-0247  
[www.everywoman.org](http://www.everywoman.org)

**Pinnacle Community Services**  
[www.pinnaclecs.org](http://www.pinnaclecs.org)  
 Lockport ..... 716-433-6019  
 Niagara Falls ..... 716-285-6984

**Heart, Love & Soul** ..... 716-282-5687  
[www.heartloveandsoul.org](http://www.heartloveandsoul.org)

**Hillside Children's Center** (Therapeutic Foster Care Services) .....  
 ..... 716-439-5400  
[www.hillside.com](http://www.hillside.com)  
 24 Hour Service & General Information ..... 585-256-7500

**Horizon Health Services** ..... 716-831-1800  
[www.horizon-health.org](http://www.horizon-health.org)  
 Aurora Village (Sanborn) ..... 716-219-8700  
 Boulevard Recovery Center (Tonawanda) ..... 716-833-3708  
 Delta Village (Sanborn) ..... 716-638-9222  
 Freedom Village (Sanborn) ..... 716-250-1860  
 Horizon Village (Sanborn) ..... 716-731-2030  
 Lockport Recovery Center ..... 716-433-2484  
 Niagara Falls Recovery Center ..... 716-283-2000  
 Pine Avenue Recovery Center (Niagara Falls) ..... 716-505-1060  
 Sanborn Recovery Center ..... 716-650-5550  
 Tonawanda Recovery Center ..... 716-831-1850

## United States Social Security Administration

[www.ssa.gov](http://www.ssa.gov)  
 Hotline and Information ..... 1-800-772-1213  
 TTY Hotline and Information ..... 1-800-325-0778  
 Niagara Falls ..... 1-877-480-4992

## SPECIAL INTERESTS

### Alzheimer's Association of WNY

[www.alz.org/wny](http://www.alz.org/wny)  
 24/7 HELPLINE ..... 800-272-3900  
 Western NY Chapter ..... 716-626-0600 Ext. 313

**Anchoring Hope of NY** ..... 716-778-0389  
[www.anchoringhope.org](http://www.anchoringhope.org)

### Americans with Disabilities Act Information

[www.ada.gov](http://www.ada.gov)  
 Information Line ..... 1-800-514-0301  
 TTY Information Line ..... 1-800-514-0383

**Children's Single Point of Access (C.S.P.O.A.)** ..... 716-438-3071  
[www.niagaracounty.com](http://www.niagaracounty.com)

**Community Missions** ..... 716-285-3403  
[www.communitymissions.org](http://www.communitymissions.org)

Aurora House ..... 716-433-1905  
 Hope House - Peer Recovery Respite Center / Recovery Line .....  
 ..... 716-433-6543  
 Niagara Visions PROS ..... 716-205-8708  
 Niagara Falls Respite Services ..... 716-285-3403  
 Transportation ..... 716-282-5403  
 Youth Services ..... 716-285-3403 Ext. 2231  
 PASSAGE Program (DV) ..... 716-285-6984  
 Emergency Housing & Crisis Shelter ..... 716-285-3403  
 CHOICES Mental Health Housing ..... 716-285-3403 Ext. 2275  
 Juvenile Supported Case Management .. 716-285-3403 Ext. 2264  
 Mark's Place (HIV/AIDS Residence) ..... 716-285-3403  
 Parole Re-Entry ..... 285-3403 Ext. 2258  
 Family Solutions Program ..... 716-278-8241 Ext. 2272

**Community Services For Every1** ..... 716-883-8888  
[www.csevery1.com](http://www.csevery1.com)

Community Referrals / HELP ..... 716-883-8002

**Mesothelioma Hub: Find Your Hope**

www.mesotheliomahub.com

Hotline 24/7 ..... 205-601-4683

**Niagara County Department of Social Services**

www.niagaracounty.com

All Offices..... 716-278-8400

Adult Protective Services..... 716-278-8621

Home Care Department..... 716-278-8620

Managed Care Department..... 716-439-7792

Medicaid Department..... 716-278-8400

Medical Transportation..... 1-866-753-4430

Nursing Home/Chronic Care Unit..... 716-439-7728

Program Eligibility Department (Family Assistance, Safety Net, Temporary Disability Assistance, Food Stamps) ..... 716-278-8400

**Niagara County Office for Aging**..... 716-438-4016

www.niagaracounty.com

Expanded In-Home Services for the Elderly (EISEP) 716-438-4020

Home Care..... 716-278-8620

NY Connects Niagara County..... 716-438-3030

SNAP ..... 716-278-8400

Caregiver Program..... 716-438-3030

Home-Delivered Meals..... 716-438-3030

Nutrition Education and Counseling/Nutrition Site Information  
..... 716-438-4020

Home Energy Assistance Program (HEAP) ..... 716-438-4016

Legal Services ..... 716-438-4020

Medical Van..... 716-438-3030

NiaCAP (Weatherization)..... 716-285-9681/716-433-6632

**NY Connects** ..... 716-438-3030

www.niagaracounty.com/aging/Services/NY-Connects

**Senior Citizens Centers and Clubs**

Lockport Senior Centre..... 716-433-1886

John Duke Senior Center (Niagara Falls) ..... 716-297-9324

Lewiston Senior Center ..... 716-754-2071

Newfane Golden Age Club ..... 716-201-9820

Senior Center of North Tonawanda ..... 716-695-8582

Town of Niagara Community Center..... 716-297-5243

Wheatfield Senior Center..... 716-694-8504

Lewiston Senior Center ..... 716-745-2071

Baker Senior Club ..... 716-957-4164

**Jewish Family Service** ..... 716-883-1914

www.jfsbuffalo.org

**Lockport Care Net Pregnancy Center**..... 716-434-0251

www.lockportcarenet.com

24 Hour Assistance..... 877-791-5475

**Mental Health Association in Niagara County, Inc.**

www.mhanc.com

Main Offices ..... 716-433-3780

Community Education and Trainings

Consumer Planning Advisory Committee (CPAC)

Compeer Niagara for Adults and Kids

Respite

Peer Programs

Support Groups

County-Wide Helpline ..... 716-433-5432

**Mesothelioma Hub: Find Your Hope**

www.mesotheliomahub.com

Hotline 24/7 ..... 205-601-4683

**Niagara County Department of Mental Health**

www.niagaracounty.com

Adult Mental Health Clinic - Lockport (Shaw Bldg, Mt. View Campus)  
..... 716-439-7400Adult Mental Health Clinic - Niagara Falls  
(Trott).....716-278-1940**Niagara Falls Memorial Medical Center**

www.nfmmc.org

Niagara Wellness Connection Center ..... 716-278-4541

General Information..... 716-278-4000

**Niagara Hospice** ..... 716-439-4417 / 716-HOSPICE

www.niagarahospice.org

**Northpointe Council, Inc.**

www.northpointecouncil.org

Outpatient (Lockport) ..... 716-433-3846

Outpatient (Niagara Falls) ..... 716-278-8110

First Step Center..... 716-285-3421

**YWCA Crisis Hotline (text or call, local)** ..... 716-433-6716**North Tonawanda Recovery And Treatment Center** ..... 716-694-1225**Samaritan Counseling Center of WNY** ... 716-743-9117 / 1-800-660-5053

www.sccwny.com

## CRISIS HOTLINES / EMERGENCY SERVICES

|  |                                 |
|--|---------------------------------|
| <b>NYS HIV/STI/HCV Hotline</b> .....   | 1-800-541-2437                  |
| <a href="http://www.nyaidslines.org">www.nyaidslines.org</a>                             |                                 |
| <b>Child Abuse Hotline</b>   |                                 |
| <a href="http://www.ocfs.state.ny.us/main/cps/">www.ocfs.state.ny.us/main/cps/</a>       |                                 |
| Mandated Reporters .....   | 1-800-635-1522                  |
| Voluntary Reporters .....  | 1-800-342-3720                  |
| Deaf / HH .....  | 1-800-638-5163                  |
| <b>Community Missions</b>  |                                 |
| <a href="http://www.communitymissions.org">www.communitymissions.org</a>                 |                                 |
| Emergency Housing & Crisis Shelter .....   | 716-285-3403                    |
| <b>Community Services For Every1</b> .....   | 716-883-8888                    |
| <a href="http://www.csevery1.com">www.csevery1.com</a>                                   |                                 |
| Community Referrals / HELP .....   | 716-883-8002                    |
| <b>Suicide and Crisis Lifeline</b> .....   | call or text 988                |
| <b>Crisis Text Line</b> .....  | text 741741                     |
| <b>Niagara County Crisis Services</b> .....  | 716-285-3515                    |
| <b>Domestic Violence Hotlines (Local)</b>  |                                 |
| Pinnacle DV Hotline .....  | 716-299-0909                    |
| YWCA Crisis Hotline (text or call, local) .....  | 716-433-6716                    |
| North Tonawanda .....  | 716-692-5643                    |
| <b>Domestic Violence Hotline (National)</b> 1-800-799-7233 / TTY 1-800-787-3224          |                                 |
| <a href="http://www.thehotline.org">www.thehotline.org</a>                               |                                 |
| <b>Pinnacle Community Services</b> .....   | 716-285-6984                    |
| <a href="http://www.pinnaclecs.org">www.pinnaclecs.org</a>                               |                                 |
| Runaway & Youth Services Hotline .....   | 716-285-7125                    |
| <b>Grad Student Hotline (GRADHLP)</b>  |                                 |
| <a href="http://www.gradresources.org">www.gradresources.org</a>                         |                                 |
| National Grad Crisis Line .....  | 1-877-472-3457 / 1-800-GRAD-HLP |
| <b>HIV Counseling Hotline</b> .....  | 1-800-872-2777                  |
| <b>National Suicide Prevention Lifeline</b> .....  | 1-800-273-8255                  |
| <a href="http://www.suicidepreventionlifeline.org">www.suicidepreventionlifeline.org</a> |                                 |
| <b>NYS Domestic and Sexual Violence Hotline</b> .....                                    | 1-800-942-6906                  |
| <a href="http://www.opdv.ny.gov">www.opdv.ny.gov</a>                                     |                                 |
| <b>24 Hour National Pregnancy Center Emergency Helpline</b>                              |                                 |
| <a href="http://www.optionline.org">www.optionline.org</a>                               |                                 |
| Option Line .....  | 1-800-712-4357                  |
| Option Text Line .....   | text "HELPLINE" to 313131       |

## SENIOR CITIZENS

|   |                       |
|---|-----------------------|
| <b>Alzheimer's Association of WNY</b> .....   | 716-626-0600          |
| <a href="http://www.alz.org/wny">www.alz.org/wny</a>  |                       |
| 24 Hour Helpline .....  | 1-800-272-3900        |
| <b>Buffalo Federation of Neighborhood Centers</b> .....   | 716-856-0363          |
| <a href="http://www.bfnc.com">www.bfnc.com</a>  |                       |
| <b>Dale Association</b>   |                       |
| <a href="http://www.daleassociation.com">www.daleassociation.com</a>                                  |                       |
| Administrative Offices .....  | 716-433-4440          |
| C.A.R.E. Telephone Reassurance Program .....  | 716-433-1886          |
| Center for Travel .....   | 716-433-1886          |
| Dial-A-Lift Transportation to Senior Centre .....   | 716-433-1886          |
| Geriatric Community Mental Health Nurse   | 716-433-1937 ext. 107 |
| Lockport Senior Center .....  | 716-433-1886          |
| Memory Minders .....  | 716-433-1886          |
| PROS Center for Wellness .....  | 716-433-1937          |
| Senior Advocate .....   | 716-433-1886          |
| Vision & Hearing Assistance Program .....   | 716-433-1886          |
| Volunteer Opportunities .....   | 716-433-1886          |
| <b>EPIC (Elderly Pharmaceutical Insurance Coverage)</b> .....   | 1-800-332-3742        |
| <a href="https://www.health.ny.gov/health_care/epic/">https://www.health.ny.gov/health_care/epic/</a> |                       |
| TTY .....   | 1-800-290-9138        |
| <b>HART Interface</b> .....   | 716-754-8313          |
| <a href="http://www.hartprogram.org">www.hartprogram.org</a>  |                       |
| <b>Health Association of Niagara County, Inc. (HANCI)</b>   |                       |
| <a href="http://www.hanci.com">www.hanci.com</a>  |                       |
| Lockport .....  | 716-433-2664          |
| Niagara Falls .....   | 716-285-8224          |
| North Tonawanda .....   | 716-692-4855          |
| <b>Lifeline</b> .....   | 1-855-681-5351        |
| <a href="http://www.lifeline.philips.com">www.lifeline.philips.com</a>                                |                       |
| <b>Meals on Wheels</b>  |                       |
| Lockport .....  | 716-433-6811          |
| Niagara Falls .....   | 716-282-3468          |
| North Tonawanda ( <a href="http://www.tcmow.com">www.tcmow.com</a> ) .....                            | 716-693-1663          |
| <b>Medic Alert</b> .....  | 1-800-432-5378        |
| <a href="http://www.medicalert.org">www.medicalert.org</a>  |                       |
| <b>Medicare Information</b> .....   | 1-800-633-4227        |
| <a href="http://www.medicare.gov">www.medicare.gov</a>  |                       |
| TTY .....   | 1-877-486-2048        |

## USPS OFFICES

www.usps.com

|                                       |                |
|---------------------------------------|----------------|
| USPS.....                             | 1-800-275-8777 |
| Appleton.....                         | 716-778-7787   |
| Barker.....                           | 716-795-3684   |
| Gasport.....                          | 716-772-7535   |
| Lewiston.....                         | 716-754-8000   |
| Lockport.....                         | 716-514-5000   |
| Middleport.....                       | 716-735-3300   |
| Newfane.....                          | 716-778-8111   |
| Niagara Falls - La Salle Station..... | 716-513-1014   |
| Niagara Falls - Main Street.....      | 716-513-8525   |
| Niagara Falls - Market Station.....   | 716-284-0233   |
| Niagara University.....               | 716-285-2655   |
| North Tonawanda.....                  | 716-799-6801   |
| Olcott.....                           | 716-778-8992   |
| Ransomville.....                      | 716-791-3223   |
| Sanborn.....                          | 716-731-3414   |
| Wilson.....                           | 716-751-9340   |
| Youngstown.....                       | 716-745-9743   |

## PUBLIC LIBRARIES

www.nioga.org

|   |              |
|---|--------------|
| Barker.....                             | 716-795-3344 |
| Lewiston.....                           | 716-754-4720 |
| Lockport.....                           | 716-433-5935 |
| Middleport.....                         | 716-735-3281 |
| Newfane.....                            | 716-778-9344 |
| Niagara Falls - La Salle Branch.....    | 716-283-8309 |
| Niagara Falls - Main Street Branch..... | 716-286-4894 |
| NIOGA Library System.....               | 716-434-6167 |
| North Tonawanda.....                    | 716-693-4132 |
| Ransomville.....                        | 716-791-4073 |
| Sanborn.....                            | 716-731-9933 |
| Wilson.....                             | 716-751-6070 |
| Youngstown.....                         | 716-745-3555 |

|  |                       |
|--|-----------------------|
| <b>Poison Control Center of WNY.....</b>             | <b>1-800-222-1222</b> |
| www.upstate.edu/poison                               |                       |
| <b>Postpartum Depression Hotline (PPD MOMS).....</b> | <b>1-800-773-6667</b> |
| <b>Spanish Speaking Suicide Hotline.....</b>         | <b>1-888-628-9454</b> |
| <b>Deaf and HH Suicide Hotline options.....</b>      | <b>1-800-799-4889</b> |
| <b>Niagara County Crisis Services.....</b>           | <b>716-285-3515</b>   |
| <b>The Trevor Project.....</b>                       | <b>1-866-488-7386</b> |
| www.thetrevorproject.org                             |                       |

\*Crisis intervention and suicide prevention for Lesbian, Gay, Bisexual, Transgender, & Questioning youth.

|  |                               |
|--|-------------------------------|
| <b>Vets 4 Warriors.....</b>                                | <b>1-855-838-8255</b>         |
| www.vets4warriors.com                                      |                               |
| <b>Veterans Suicide Hotline.....</b>                       | <b>1-800-273-8255 Press 1</b> |
| <b>Youth Line (Teen to Teen Peer Counseling Line).....</b> | <b>1-877-968-8454</b>         |

## EDUCATION / TRAINING

### Cornell Cooperative Extension

www.ccenigaracounty.org

Lockport..... 716-433-8839

|   |                     |
|---|---------------------|
| <b>Everywoman Opportunity Center.....</b> | <b>202-540-0247</b> |
| www.everywoman.org                        |                     |

|   |                     |
|---|---------------------|
| <b>Pinnacle Community Services.....</b> | <b>716-285-6984</b> |
| www.pinnaclecs.org                      |                     |

### Literacy Buffalo-Niagara, Inc.

www.literacybuffalo.org

Lockport mobile office..... 716-433-7014

Niagara Falls Office..... 716-299-0916

|   |                     |
|---|---------------------|
| <b>Mental Health Association in Niagara County, Inc. ....</b> | <b>716-433-3780</b> |
| www.mhanc.com   |                     |

### New Directions Youth & Family Services

www.fosteringgood.org

Henrietta G. Lewis Campus School..... 716-433-9592

Wyndham Lawn Campus..... 716-433-4487

Wayne A. Secord Therapeutic Preschool..... 716-433-9592

|  |                     |
|--|---------------------|
| <b>Niagara County Community College.....</b> | <b>716-433-9592</b> |
| www.niagaracc.suny.edu                       |                     |

|                                |                     |
|--------------------------------|---------------------|
| <b>Niagara University.....</b> | <b>800-778-3450</b> |
| www.niagara.edu                |                     |

### Niagara County Department of Mental Health

www.niagaracounty.com

|   |              |
|---|--------------|
| Training for Community Professionals .....            | 716-439-7410 |
| <b>Community Action Org. of WNY: Head Start</b> ..... | 716-881-5150 |
| Donovan Center (Niagara Falls) .....                  | 716-217-9540 |
| Lockport.....   | 716-216-3990 |
| Newfane .....   | 716-638-9100 |
| Niagara Falls .....                                   | 716-304-4500 |
| North Tonawanda .....                                 | 716-262-9919 |
| Wilson Center.....                                    | 716-751-9341 |
| <b>Niagara University Continuing Education</b> .....  | 716-614-6200 |
| www.niagara.edu                                       |              |
| <b>Orleans-Niagara BOCES</b> .....                    | 716-731-6800 |
| www.onboces.org                                       |              |

## EMPLOYMENT

|   |                        |
|---|------------------------|
| <b>Community Missions</b> .....                                   | 716-285-3403           |
| www.communitymissions.org   |                        |
| Niagara Visions PROS .....  | 716-205-8708           |
| <b>Intandem</b>   |                        |
| www.intandem.org  |                        |
| Niagara Intake .....  | 716-504-2625           |
| Cattaraugus Intake .....  | 716-504-2625 Ext. 2230 |
| General.....  | 716-375-4757           |
| <b>New York State Department of Labor</b>                         |                        |
| www.dol.ny.gov  |                        |
| Individual Unemployment Insurance (UI) .....                      | 888-209-8124           |
| Lockport DOL.....   | 716-433-6766           |
| Niagara Falls Career Center.....                                  | 716-278-8258           |
| <b>Niagara County Department of Employment &amp; Training</b> ... | 716-278-8180           |
| www.worksource1.com   |                        |
| Lockport One-Stop Center .....                                    | 716-433-6766           |
| Niagara Falls One-Stop Center .....                               | 716-278-8108           |
| <b>New York State Education Department</b>                        |                        |
| www.acces.nysed.gov   |                        |
| NYSED General Information .....                                   | 518-474-3852           |
| ACCES-VR.....   | 1-800-222-5627         |
| TASC (Formerly GED).....  | 518-474-5906           |

## FAMILY

**Adoption Star**  
www.adoptionstar.com

|  |              |
|--|--------------|
| <b>Jewish Family Service</b> .....                       | 716-883-1914 |
| www.jfsbuffalo.org                                       |              |
| <b>Mental Health Association in Niagara County, Inc.</b> |              |
| www.mhanc.com  |              |
| Main Offices .....                                       | 716-433-3780 |
| Community Education and Trainings                        |              |
| Consumer Planning Advisory Committee (C.P.A.C.)          |              |
| Compeer Niagara for Adults and Kids                      |              |
| Respite  |              |
| Peer Programs  |              |
| Support Groups   |              |
| County-Wide Helpline .....                               | 716-433-5432 |
| <b>Mental Hygiene Legal Services</b>                     |              |
| www.nycourts.gov/courts/ad4/MHLS                         |              |
| Administrative Offices .....                             | 585-530-3050 |
| Buffalo Offices .....                                    | 716-845-3650 |
| <b>National Alliance on Mental Illness (NAMI)</b> .....  | 716-226-6264 |
| www.namibuffalony.org                                    |              |
| <b>New Directions Youth &amp; Family Services</b>        |              |
| www.fosteringgood.org                                    |              |
| Henrietta G. Lewis Campus School.....                    | 716-433-9592 |
| Wyndham Lawn Campus.....                                 | 716-433-4487 |
| Wayne A. Secord Therapeutic Preschool .....              | 716-433-9592 |
| <b>Niagara County Department of Mental Health</b>        |              |
| www.niagaracounty.com                                    |              |
| 24-Hour Crisis Services .....                            | 716-285-3515 |
| Adult Mental Health Clinic (Lockport).....               | 716-439-7400 |
| Adult Mental Health Clinic (Niagara Falls) .....         | 716-278-1940 |
| Assisted Outpatient Treatment (AOT) .....                | 716-439-3780 |
| NC Drug Abuse Program .....                              | 716-278-8110 |
| Forensic Case Management Program .....                   | 716-285-3515 |
| Single Point of Access for Adults (S.P.O.A.).....        | 716-439-7527 |
| Single Point of Access for Children (C.S.P.O.A.) .....   | 716-439-7527 |
| On-site Education, Training, & Presentations .....       | 716-439-7418 |
| Trauma Specialty Services (Lockport) .....               | 716-439-7400 |
| Trauma Specialty Services(Niagara Falls) .....           | 716-278-1940 |
| <b>Niagara Falls Memorial Medical Center</b> .....       | 716-278-4000 |
| www.nfmmc.org  |              |
| Niagara Wellness Connection Center.....                  | 716-278-4541 |



|  |                        |
|--|------------------------|
| <b>Community Missions</b> .....  | 716-285-3403           |
| <a href="http://www.communitymissions.org">www.communitymissions.org</a> |                        |
| Aurora House .....   | 716-433-1905           |
| Hope House - Peer Recovery Respite Center / Recovery Line .....          | 716-433-6543           |
| Niagara Visions PROS .....   | 716-205-8708           |
| Niagara Falls Respite Services .....                                     | 716-285-3403           |
| Transportation.....  | 716-282-5403           |
| Youth Services.....  | 716-285-3403 Ext. 2231 |

### **Dale Association**

|  |                       |
|--|-----------------------|
| <a href="http://www.daleassociation.com">www.daleassociation.com</a> |                       |
| Administrative Offices .....   | 716-433-4440          |
| Geriatric Community Mental Health Nurse .....                        | 716-433-1937 ext. 107 |
| Mental Health Peer Specialist .....                                  | 716-433-1937 ext. 205 |
| Outpatient Counseling and Treatment Center .....                     | 716-693-9961          |
| PROS Center for Wellness .....                                       | 716-433-1937          |

### **Pinnacle Community Services**

|  |              |
|--|--------------|
| <a href="http://www.pinnaclecs.org">www.pinnaclecs.org</a> |              |
| Lockport.....  | 716-433-6019 |
| Niagara Falls (PASSAGE) .....                              | 716-285-6984 |
| Teen Crisis Hotline.....                                   | 716-285-7125 |
| Family Services .....                                      | 716-285-6984 |

### **Horizon Health Services**..... 716-831-1800

|  |              |
|--|--------------|
| <a href="http://www.horizon-health.org">www.horizon-health.org</a> |              |
| Aurora Village (Sanborn).....                                      | 716-219-8700 |
| Boulevard Recovery Center (Tonawanda) .....                        | 716-833-3708 |
| Delta Village (Sanborn).....                                       | 716-638-9222 |
| Freedom Village (Sanborn).....                                     | 716-250-1860 |
| Horizon Village (Sanborn).....                                     | 716-731-2030 |
| Lockport Recovery Center .....                                     | 716-433-2484 |
| Niagara Falls Recovery Center.....                                 | 716-283-2000 |
| Pine Avenue Recovery Center (Niagara Falls) .....                  | 716-505-1060 |
| Sanborn Recovery Center.....                                       | 716-650-5550 |
| Tonawanda Recovery Center .....                                    | 716-831-1850 |

### **Intandem**

|  |                        |
|--|------------------------|
| <a href="http://www.intandem.org">www.intandem.org</a> |                        |
| Niagara Intake .....                                   | 716-504-2625           |
| Cattaragus Intake .....                                | 716-504-2625 Ext. 2230 |
| General.....   | 716-375-4757           |

|                               |                |
|-------------------------------|----------------|
| Main Office (Toll Free) ..... | 1-866-691-3300 |
| Text Line .....               | 800-639-0709   |
| Buffalo Location .....        | 716-639-3900   |

### **Catholic Charities**

|  |                |
|--|----------------|
| <a href="http://www.ccwny.org">www.ccwny.org</a> |                |
| Service Information & Referral .....             | 716-856-4494   |
| Lockport Office.....                             | 716-433-0246   |
| Niagara Falls.....                               | 716-282-2351   |
| North Tonawanda .....                            | 716-694-7749   |
| Monsignor Carr Children's Clinic                 |                |
| Lockport .....                                   | 716-478-0315   |
| Niagara Falls.....                               | 716-205-0825   |
| North Tonawanda .....                            | 716-694-7749   |
| Referrals.....                                   | 1-877-448-4466 |
| Multi-Systemic Therapy                           |                |
| Niagara Falls.....                               | 716-282-4991   |
| Lockport .....                                   | 716-478-0035   |
| North Tonawanda .....                            | 716-282-4991   |
| WIC Niagara County.....                          | 716-218-1484   |

### **Cornell Cooperative Extension**

|  |              |
|--|--------------|
| <a href="http://www.cceniaracounty.org">www.cceniaracounty.org</a> |              |
| Lockport .....   | 716-433-8839 |

### **Pinnacle Community Services**..... 716-285-6984

|  |              |
|--|--------------|
| <a href="http://www.pinnaclecs.org">www.pinnaclecs.org</a> |              |
| Lockport Office.....                                       | 716-433-6019 |
| Domestic Violence Hotline & PASSAGE Shelter .....          | 716-299-0909 |
| Runaway Hotline & Youth Shelter .....                      | 716-285-7125 |
| Niagara Falls Office.....                                  | 716-285-6984 |

### **NFCSD Focus on Families**..... 716-286-0745

[www.nfschools.net/domain/1232](http://www.nfschools.net/domain/1232)

### **Intandem**

|  |                        |
|--|------------------------|
| <a href="http://www.intandem.org">www.intandem.org</a> |                        |
| Niagara Intake .....                                   | 716-504-2625           |
| Cattaragus Intake .....                                | 716-504-2625 Ext. 2230 |
| General.....   | 716-375-4757           |

### **Jewish Family Service**..... 716-883-1914

|  |              |
|--|--------------|
| <a href="http://www.jfsbuffalo.org">www.jfsbuffalo.org</a>           |              |
| <b>Lockport Care Net Pregnancy Center</b> .....                      | 716-434-0251 |
| <a href="http://www.lockportcarenet.com">www.lockportcarenet.com</a> |              |
| 24 Hour Assistance.....  | 877-791-5475 |

**Mental Health Association in Niagara County, Inc.**

www.mhanc.com

|   |              |
|---|--------------|
| Main Offices .....                              | 716-433-3780 |
| Community Education and Trainings               |              |
| Consumer Planning Advisory Committee (C.P.A.C.) |              |
| Compeer Niagara for Adults and Kids             |              |
| Respite   |              |
| Peer Programs                                   |              |
| Support Groups: Anxiety/Depression, Grief Share |              |
| County-Wide Helpline .....                      | 716-433-5432 |

**Niagara County Department of Health**

www.niagaracounty.com

|  |                              |
|--|------------------------------|
| Children & Adults with Special Needs (Lockport) ...        | 716-439-7460                 |
| Children & Adults with Special Needs (Niagara Falls) ..... | 716-278-8180                 |
| .....  | 716-278-8180                 |
| Early Intervention .....                                   | 716-278-1691 / 716- 278-8180 |
| Healthy Neighborhoods Program.....                         | 716-439-7479                 |
| Immunization Program.....                                  | 716-278-1903                 |
| Nursing Division.....                                      | 716-278-1900                 |
| Nursing Division - After Hours & Holidays.....             | 716-439-7430                 |

**Niagara County Department of Social Services** ..... 716-278-8400

www.niagaracounty.com/socialservice

**Tuscarora Community Health Worker Program** ..... 716-297-0598

www.nfmmc.org

**Packard Court Community Center** ..... 716-278-0228

www.nfha.org

**Save the Michaels of the World, Inc.** ..... 716-302-3960

www.savethemichaels.org

**Women's Respite Program** ..... 716-893-0931

www.womensrespite.org

**YMCA**

www.ymcabuffaloniagara.org

Lockport..... 716-433-8887

Niagara Falls ..... 716-285-8491

**YWCA**

www.ywcaniagarafontier.org

Lockport..... 716-433-6714

Tonawandas ..... 716-692-5580

Carolyn's House..... 716-278-9662

Crisis Hotline..... 716-433-6716

Medicaid Fraud Reporting..... 212- 417-5397

**New York State Unified Court System -Legal Assistance**

..... 1-800-268-7869

www.nycourt.gov/courthelp

**Niagara County Family Court**

www.niagaracounty.com

Lockport ..... 716-439-7170

Niagara Falls ..... 716-278-1877

**Niagara County Youth Aid Bureau**

Lockport ..... 716-433-7700

Niagara Falls ..... 716-286-4568

North Tonawanda ..... 716-692-4317

**MENTAL HEALTH****Anchoring Hope of NY** ..... 716-778-0389

www.anchoringhope.org

**Buffalo Psychiatric Center** ..... 716-816-2014

www.omh.ny.gov

**Buffalo Federation of Neighborhood Centers** ..... 716-856-0363

www.bfnc.com

**North Tonawanda Recovery & Treatment Center** ..... 716-694-1225

www.omh.ny.gov

**Catholic Charities**

www.ccwny.org

Service Information &amp; Referral ..... 716-856-4494

Lockport Office ..... 716-433-0246

Niagara Falls ..... 716-282-2351

North Tonawanda ..... 716-694-7749

## Monsignor Carr Children's Clinic

Lockport ..... 716-478-0315

Niagara Falls ..... 716-205-0825

North Tonawanda ..... 716-694-7749

Monsignor Carr Referrals ..... 1-877-448-4466

## Multi-Systemic Therapy

Niagara Falls ..... 716-282-4991

Lockport ..... 716-478-0035

North Tonawanda ..... 716-282-4991

WIC Niagara County ..... 716-218-1484

## LAW ENFORCEMENT

|  |              |
|--|--------------|
| <b>New York State Police</b> .....           | 866-SAFE-NYS |
| www.troopers.ny.gov                          |              |
| Lockport.....                                | 716-434-5588 |
| Niagara Falls .....                          | 716-297-0755 |
| <b>Niagara County Family Court</b>           |              |
| www.niagaracounty.com                        |              |
| Lockport.....                                | 716-280-6500 |
| Niagara Falls .....                          | 716-278-1877 |
| <b>Niagara County Youth Aid Bureau</b>       |              |
| Lockport.....                                | 716-433-7700 |
| Niagara Falls .....                          | 716-286-4568 |
| North Tonawanda.....                         | 716-692-4317 |
| <b>Niagara County Sheriff's Office</b> ..... | 716-438-3393 |
| www.niagarasheriff.com                       |              |
| <b>Police</b> (Information)                  |              |
| Lockport.....                                | 716-433-7700 |
| Niagara Falls .....                          | 716-286-4568 |
| North Tonawanda.....                         | 716-692-4317 |

## LEGAL ISSUES

|   |                |
|---|----------------|
| <b>Child &amp; Family Services</b>                      |                |
| www.cfsbny.org  |                |
| Center for Resolution and Justice.....                  | 716-362-2323   |
| <b>Community Missions</b> .....                         | 716-285-3403   |
| www.communitymissions.org                               |                |
| Juvenile Re-Entry                                       |                |
| Parole Re-Entry   |                |
| <b>Lawyer Referral &amp; Information Services</b> ..... | 1-800-342-3661 |
| www.findalawyernys.org                                  |                |
| <b>Mental Hygiene Legal Services</b> .....              | 585-845-3650   |
| www.nycourts.gov/courts                                 |                |
| <b>Neighborhood Legal Service</b> .....                 | 716-284-8831   |
| www.nls.org   |                |
| <b>New York State Office of the Attorney General</b>    |                |
| www.ag.ny.us  |                |
| Buffalo Office .....                                    | 716-853-8400   |
| General Helpline.....                                   | 1-800-771-7755 |

## FINANCIAL

|   |                                       |
|---|---------------------------------------|
| <b>Allconnect (Internet Shopping Services)</b> .....  | 844-845-3968                          |
| www.allconnect.com  |                                       |
| <b>Buffalo Federation of Neighborhood Centers</b> .....   | 716-856-0363                          |
| www.bfnc.com  |                                       |
| <b>Consumer Credit Counseling of Buffalo, Inc.</b> .....  |                                       |
| .....   | 716-712-2060 / 1-800-926-9685         |
| www.cccsbuff.org  |                                       |
| <b>H.E.A.P.</b> (Home Energy Assistance Program).....   | 1-800-342-3009                        |
| www.otda.ny.gov   |                                       |
| Niagara County Department of Social Services .....  | 716-278-8400                          |
| Niagara County Office for the Aging (over 60).....  |                                       |
| .....   | 716-438-4016 / 716-438-4020           |
| After Hours Emergency Contact.....  | 716-285-3403                          |
| <b>Internal Revenue Service</b> (Free tax return preparation)   |                                       |
| www.irs.gov   |                                       |
| Individuals .....   | 1-800-829-1040                        |
| Businesses .....  | 1-800-829-4933                        |
| <b>New York State Unemployment Assistance</b>   |                                       |
| www.ny.gov/services/get-unemployment-assistance   |                                       |
| Claims .....  | 1-888-209-8124                        |
| <b>Niagara Community Action Program (NIACAP)</b> .....  | 716-285-9681                          |
| www.niagaracommunityactionprogram.org   |                                       |
| Lockport Neighborhood Center .....  | 716-433-6632                          |
| Niagara Falls Neighborhood Center.....  | 716-285-6134                          |
| North Tonawanda Neighborhood Center .....   | 716-694-9727                          |
| Nutrition Outreach and Education.....   | 716-439-1322                          |
| <b>Niagara County Department of Social Services</b> .....   | 716-278-8400                          |
| www.niagaracounty.com   |                                       |
| Program Eligibility Department (Family Assistance, Safety Net, Temporary Disability Assistance-TDA, Food Stamps-EBT)..... | 716-278-8400                          |
| NYS Child Support Call Center .....   | 1-888-208-4485                        |
| NYS Payment Information & Forms .....   | 1-800-846-0773                        |
| Non-Public Assistance Daycare (Lockport) .....  | 716-439-7656                          |
| <b>United States Social Security Administration</b>   |                                       |
| www.ssa.gov   |                                       |
| Hotline and Information.....  |                                       |
| .....   | 1-800-772-1213 / (TTY) 1-800-325-0778 |
| Niagara Falls .....   | 716-283-2614                          |

## FOOD & CLOTHING

**Brother's Keeper Outreach** (Food & Clothing) ..... 716-432-8940

### Catholic Charities

www.ccwny.org

Service Information & Referral..... 716-856-4494

Lockport Office ..... 716-433-0246

Niagara Falls ..... 716-282-2351

North Tonawanda..... 716-694-7749

#### Monsignor Carr Children's Clinic

Lockport..... 716-478-0315

Niagara Falls ..... 716-205-0825

North Tonawanda ..... 716-694-7749

Referrals ..... 1-877-448-4466

#### Multi-Systemic Therapy

Niagara Falls ..... 716-282-4991

Lockport..... 716-478-0035

North Tonawanda ..... 716-282-4991

WIC Niagara County ..... 716-218-1484

### Community Missions

www.communitymissions.org

Emergency Housing & Crisis Shelter ..... 716-285-3403

**Heart, Love & Soul** ..... 716-282-5687

www.heartloveandsoul.org

Food pantry (between 10am and 1 pm) ..... 716-282-5681

### Meals on Wheels

www.mealsonwheelsamerica.org

MOW For WNY ..... 716-822-2002

www.mealsonwheelswny.org

Lockport..... 716-433-6811

Niagara Falls ..... 716-282-3468

North Tonawanda..... 716-693-1663

www.ntmow.com

**Niagara Community Action Program (NIACAP)** ..... 716-285-9681

www.niagaracommunityactionprogram.org

Lockport Neighborhood Center..... 716-433-6632

Niagara Falls Neighborhood Center ..... 716-285-6134

North Tonawanda Neighborhood Center ..... 716-694-9727

Nutrition Outreach and Education ..... 716-439-1322

### Niagara County Department of Social Services

www.niagaracounty.com/socialservices

SNAP ..... 716-278-8400

CHOICES Mental Health Housing ..... 716-285-3403

Aurora House (Youth) ..... 716-433-1905

### Habitat for Humanity

www.habitat.org

Lockport ..... 716-433-5073

Niagara Falls ..... 716-285-2877

**Immaculata Home**..... 716-727-0003

www.immaculatahome.org

### Lockport Housing Authority

www.lockporthousingauthority.com

Main Office ..... 716-434-0001

Section 8 Office ..... 716-434-3627

**Lockport CARES**..... 716-438-2273

www.lockportcares.org

### Niagara County Department of Social Services

www.niagaracounty.com

All Offices..... 716-278-8400

Program Eligibility Department (Family Assistance, Safety Net, Tempo-

rary Disability Assistance, SNAP - EBT)..... 716-278-8400

### Niagara Falls Housing Authority

www.nfha.org

Main Office ..... 716-285-6961

Packard Court Community Center ..... 716-278-0228

Senior Services Department..... 716-278-0228

### Niagara Heritage of Hope and Service

www.historicht.org

Community Thrift Store..... 716-299-0799

### Section 8 Housing

Lockport ..... 716-434-3627

Niagara Falls ..... 716-286-8820

North Tonawanda (Belmont Shelter)..... 716-213-2787

### YWCA

www.ywcaniagarafontier.org

Lockport ..... 716-433-6714

Tonawanda's ..... 716-692-5580

Carolyn's House..... 716-278-9662

Crisis Hotline ..... 716-433-6716

|  |                                    |
|--|------------------------------------|
| <b>Visually Impaired Advancement (VIA)</b> .....                             | 716-882-1025                       |
| <a href="http://www.viawny.org">www.viawny.org</a>                           |                                    |
| <b>Planned Parenthood of Western New York</b> .....                          | 1-800-230-7526                     |
| <a href="http://www.plannedparenthood.org">www.plannedparenthood.org</a>     |                                    |
| Niagara Falls .....  | 716-282-1235                       |
| North Tonawanda .....  | 716-692-6872                       |
| The Connection: Youth Drop-In Center.....                                    | 716-205-0028                       |
| <b>Roswell Park Cancer Institute</b>   |                                    |
| <a href="http://www.roswellpark.org">www.roswellpark.org</a>                 |                                    |
| General Information/Cancer Information.....                                  | .....1-800-767-9355/716-845-2300   |
| Patient Information.....   | 716-845-1523                       |
| Resources for Patients & Family .....  | 716-845-86-59                      |
| Physician Referral.....  | 716-845-7763                       |
| Case Management .....  | 716-845-5735                       |
| Social Work.....   | 716-845-8022                       |
| Patient Advocates .....  | 716-845-1365/716-845-2981          |
| Spiritual Care .....   | 716-845-8051                       |
| <b>Tuscarora Community Health Workers Program</b> .....                      | 716-297-0598                       |
| <a href="http://www.nfmmc.org">www.nfmmc.org</a>                             |                                    |
| <b>University of Buffalo Dental Clinic</b> .....                             | 716-262-9750                       |
| <a href="http://dental.buffalo.edu/patients">dental.buffalo.edu/patients</a> |                                    |
| Southern Tier Mobile Unit .....  | 716-560-5127                       |
| <b>Venture Forthe, Inc.</b> (traumatic brain-injured individuals) .....      | .....716-285-8070 / 1-800-701-1233 |
| <a href="http://www.ventureforthe.com">www.ventureforthe.com</a>             |                                    |
| <b>Visiting Nurses Association</b> .....                                     | 716-243-7800                       |
| <a href="http://www.vnawny.org">www.vnawny.org</a>                           |                                    |

## HOUSING

|  |              |
|--|--------------|
| <b>Belmont Shelter Corporation</b>                                       |              |
| <a href="http://www.belmonthousingwny.org">www.belmonthousingwny.org</a> |              |
| Central Office.....  | 716-884-7791 |
| Niagara County Office .....  | 716-213-2784 |
| <b>Buffalo Federation of Neighborhood Centers</b> .....                  | 716-856-0363 |
| <a href="http://www.bfnc.com">www.bfnc.com</a>                           |              |
| <b>Community Missions</b>  |              |
| <a href="http://www.communitymissions.org">www.communitymissions.org</a> |              |
| Main Office .....  | 716-285-3403 |
| PASSAGE Program (DV) .....   | 716-285-6984 |
| Emergency Housing & Crisis Shelter .....                                 | 716-285-3403 |

## Niagara County Food Pantries - (By Zip Code)

### 14094

|   |                   |
|---|-------------------|
| Brother's Keeper Outreach .....                 | 716-432-8940      |
| Emmanuel UMC Little Free Pantry.....            | 716-433-2838      |
| NIACAP Lockport Pantry.....                     | 716-433-6632      |
| Raymond Community Church .....                  | 716-434-3175      |
| St. John's Food Pantry.....                     | 716-433-8118      |
| St. Vincent DePaul.....                         | 716-433-0593      |
| Lockport Salvation Army .....                   | 716-434-1276      |
| Sister Mary Loretto Community Soup Kitchen..... | .....716-434-1276 |

### 14108

|                                       |              |
|---------------------------------------|--------------|
| Newfane Community Food Pantry .....   | 716-778-9822 |
| First Baptist Church in Newfane ..... | 716-778-9216 |

### 14120

|   |                   |
|---|-------------------|
| Little Free Pantry - Lumber City Church .....       | 716-260-2757      |
| Little Free Pantry - Nash Road Church .....         | 716-692-8683      |
| North Tonawanda Food Pantry.....                    | 716-692-8552      |
| Pendleton Food Pantry .....                         | 716-692-1478      |
| Neighborhood Center – Niagara Community Action..... | .....716-694-9727 |
| Twin Cities Community Outreach .....                | 716-693-6010      |
| Faith United Methodist Church .....                 | 716-694-2456      |

### 14172

|                                    |              |
|------------------------------------|--------------|
| Christian Food Pantry.....         | 716-751-6057 |
| Wilson Community Food Pantry ..... | 716-727-4074 |

### 14301, 14303, 14305

|   |                   |
|---|-------------------|
| St. Joseph Outreach .....                         | 716-282-1379      |
| NICAP Niagara Falls Food Pantry .....             | 716-282-4375      |
| Hannah House Food Pantry .....                    | 716-341-1231      |
| Community Missions, Inc. Food Pantry .....        | 716-285-3403      |
| Niagara Falls Salvation Army.....                 | 716-283-7697      |
| Heart, Love & Soul Food Pantry .....              | 716-282-5681      |
| Mt. Zion Missionary Baptist Church Food Bank..... | .....716-282-3655 |

## Niagara County Office for Aging

|   |                   |
|---|-------------------|
| Home-Delivered Meals .....  | 716-438-3030      |
| Nutrition Education and Counseling/Nutrition Site Information ..... | .....716-438-4020 |

**LGBTQ+**

- Gay & Lesbian Youth Services of WNY, Inc.** ..... 716-855-0221  
www.glyswny.org
- Niagara Pride**..... 716-298-7656  
www.niagarapride.org
- Pride Center of WNY** ..... 716-541-0673  
www.pridecenterwny.org
- P-FLAG Helpline** (Parents, Families & Friends of Lesbian & Gay people) ...  
..... 716-883-0384  
www.pflagbuffalo.org
- The Trevor Project (24/7)** .....1-866-488-7386  
www.thetrevorproject.org  
Crisis intervention and suicide prevention for Lesbian, Gay, Bisexual,  
Transgender, & Questioning youth

**GOVERNMENT**

**Clerks**

- City**
- Lockport..... 716-439-6676
- Niagara Falls ..... 716-286-4393
- North Tonawanda..... 716-695-8555
- Town**
- Cambria ..... 716-433-7664
- Hartland..... 716-735-7179
- Lewiston ..... 716-754-8213
- Lockport..... 716-439-9524
- Newfane ..... 716-778-8822
- Niagara ..... 716-297-2150
- Pendleton ..... 716-625-8833
- Porter..... 716-745-3730
- Royalton ..... 716-772-2431
- Somerset..... 716-795-3575
- Wheatfield..... 716-694-6441
- Wilson..... 716-751-6704
- Village**
- Barker ..... 716-795-3777
- Lewiston ..... 716-754-8271
- Middleport..... 716-735-3303
- Wilson..... 716-751-6764
- Youngstown..... 716-745-7721

- Catholic Health** ..... 716-706-2112  
www.chsbuffalo.org
- Mt. St. Mary's Hospital..... 716-297-4800
- Clearview Treatment Services..... 716-298-2115
- Mental Health Counseling..... 716-706-2112

**Niagara County Department of Health**

- www.niagaracounty.com
- Mainline ..... 716-439-7430
- Children with Special Needs (Lockport) ..... 716-439-7460
- Children with Special Needs (Niagara Falls)..... 716-278-8180
- Environmental Health ..... 716-439-7444
- Environmental Health Division Childhood Lead Poisoning Prevention  
..... 716-278-8588
- Financial Operations ..... 716-439-7432
- Public Health Emergency Preparedness ..... 716-439-7431
- Healthy Neighborhoods Program ..... 716-439-7479
- Immunization Program ..... 716-278-1903
- Nursing Division ..... 716-278-1900
- Public Health Education - Nursing..... 716-278-8596
- Communicable Diseases Program..... 716-278-8598

**Niagara County Department of Social Services**

- www.niagaracounty.com
- All Offices ..... 716-278-8400
- Home Care Department..... 716-278-8620
- Managed Care Department ..... 716-439-7792
- Medicaid Department..... 716- 278-8400
- Medical Transportation..... 1-866-753-4430
- Nursing Home Unit..... 716-439-7728

**Tuscarora Community Health Worker Program** ..... 716-297-0598

- www.nfmmc.org
- Niagara Falls Memorial Medical Center** ..... 716-278-4000  
www.nfmmc.org
- CareExpress..... 716-278-4444
- Niagara Wellness Connection Center ..... 716-278-4541
- Health Homes..... 716-278-4647/ 716-438-4490
- 24 Hour Psychiatric Emergency Department..... 716-278-4395

**Niagara Hospice** .....716-439-4417 / 716-HOSPICE

- www.niagarahospice.org
- NY Connects**..... 1-800-342-9871  
www.nyconnects.ny.gov
- Niagara County NY Connects ..... 716-438-3030

**American Red Cross: Western New York Chapter** ..... 716-886-7500  
[www.redcross.org](http://www.redcross.org)

**Angel Flight NE** ..... 1-800-549-9980  
[www.angelflightne.org](http://www.angelflightne.org)

**Asthma Coalition of Erie, Monroe, & Niagara Counties**..... 716-271-6388  
[www.acofemnc.org](http://www.acofemnc.org)

**Community Health Center of Buffalo** ..... 716-986-9199  
[www.chcb.net](http://www.chcb.net)

**Community Health Center of Lockport** ..... 716-478-6655  
[www.chcb.net](http://www.chcb.net)

**Deaf Access Services**  
[www.wnydas.org](http://www.wnydas.org)

    Main Offices..... 716-833-1637

    Main Offices Videophone ..... 716-335-9192

    For Interpreter services ..... 716-535-1603

**DeGraff Memorial Hospital** ..... 716-694-4500  
[www.kaleidahealth.org/degraff](http://www.kaleidahealth.org/degraff)

**Eating Disorders Association of WNY** ..... 716-819-1338

**GuildCare Adult Day Care Program** ..... 716-285-3499

**Health Association of Niagara County, Inc. (Hanci)**  
[www.hanci.com](http://www.hanci.com)

    Lockport..... 716-433-2664

    Niagara Falls ..... 716-285-8224

    North Tonawanda..... 716-692-4855

**Intandem**  
[www.intandem.org](http://www.intandem.org)

    Niagara Intake ..... 716-504-2625

    Cattaragus Intake ..... 716-504-2625 Ext. 2230

    General..... 716-375-4757

**Lion's See, Inc. (free screenings for children)** ..... 716-881-7915  
[www.lionsSEny.org](http://www.lionsSEny.org)

**Lockport Care Net Pregnancy Center** ..... 716-434-0251  
[www.lockportcarenet.com](http://www.lockportcarenet.com)

    24 Hour Assistance ..... 877-791-5475

**Medic Alert** ..... 1-888-633-4298  
[www.medicalert.org](http://www.medicalert.org)

**Medicaid Dentists Information** ..... 1-800-541-2831

**Medical Society of New York State** ..... 716-285-5789

**Mesothelioma Hub: Find Your Hope**  
[www.mesotheliomahub.com](http://www.mesotheliomahub.com)

    Hotline 24/7 ..... 205-601-4683

## **New York State Department of Motor Vehicles**

[www.dmv.ny.gov](http://www.dmv.ny.gov)

    Lockport ..... 716-438-4000

    Niagara Falls ..... 716-278-1970

    North Tonawanda ..... 716-743-4500

## **Niagara County Department of Health**

[www.niagaracounty.com](http://www.niagaracounty.com)

    Main line ..... 716-439-7430

    Children with Special Needs (Lockport) ..... 716-439-7460

    Children with Special Needs (Niagara Falls) ..... 716-278-8180

    Environmental Health ..... 716-439-7444

    Environmental Health Division Childhood Lead Poisoning Prevention  
 ..... 716-278-8588

    Financial Operations ..... 716-439-7432

    Public Health Emergency Preparedness ..... 716-439-7431

    Healthy Neighborhoods Program ..... 716-439-7479

    Immunization Program ..... 716-278-1903

    Nursing Division ..... 716-278-1900

    Public Health Education - Nursing ..... 716-278-8596

    Communicable Diseases Program ..... 716-278-8598

## **New York State Department of Health: Consumer Health Care Complaints**

[www.health.ny.gov/health\\_care/consumer\\_information](http://www.health.ny.gov/health_care/consumer_information)

    Adult Care & Assisted Living ..... 1-866-893-6772

    Funeral Homes/Directors ..... 518-402-0785

    Home Care & Hospice ..... 1-800-628-5972

    Hospital Patient Care ..... 1-800-804-5447

    Nursing Homes ..... 1-888-201-4563

    Professional Medicaid Conduct ..... 1-800-663-6114

    Managed Care ..... 1-800-206-8125

## **Niagara County Department of Social Services**

[www.niagaracounty.com](http://www.niagaracounty.com)

    All Offices ..... 716-278-8400

    Adult Protective Services ..... 716-278-8621

    NYS Child Abuse Hotline ..... 1-800-342-3720

    HEAP (Home Energy Assistance Program) ..... 716-278-8400

    Home Care Department ..... 716-278-8602

    Investigative/Program Integrity ..... 716-439-7788

    Managed Care ..... 716-439-7792

    Medicaid ..... 716-278-8400

    Medical Transportation ..... 1-866-753-4430

    Non Public Assistance Daycare Program ..... 716-439-7656

|   |                               |
|---|-------------------------------|
| Nursing Home Unit – Lockport only .....                 | 716-439-7728                  |
| Program Eligibility Department.....                     | 716-278-8400                  |
| SNAP .....  | 716-278-8400                  |
| Support Collection Unit (Child Support).....            |                               |
| .....   | 1-888-208-4485 / 716-278-8400 |
| Work Relief/Employment Department (Niagara Falls) ..... |                               |
| .....   | 716-278-8733                  |
| Work Relief/Employment Department (Lockport).....       |                               |
| .....   | 716-439-7666                  |

### Niagara County Government

[www.niagaracounty.com](http://www.niagaracounty.com)

|  |  |
|--|--|
| Office for the Aging .....                     | 716-438-4020                               |
| Board of Elections - Voter Registration        |  |
| Democrat .....                                 | 716-438-4041                               |
| Republican .....                               | 716-438-4040                               |
| Economic Development .....                     | 716-278-8750                               |
| Civil Service.....                             | 716-438-4071                               |
| Commissioner of Jurors.....                    | 716-280-6450                               |
| County Attorney .....                          | 716-439-7105                               |
| County Clerk .....                             | 716-439-7022                               |
| Court Clerk.....                               | 716-371-4000                               |
| District Attorney ..                           | 716-439-7085 / 716-286-4518 / 716-439-7772 |
| Employment & Training.....                     | 716-278-8148                               |
| Health Department .....                        | 716-439-7430                               |
| Legislature Office.....                        | 716-439-7117                               |
| Mental Health & Substance Abuse Services ..... | 716-439-7410                               |
| Parks .....                                    | 716-439-7951                               |
| Pistol Permit Office.....                      | 716-439-7034                               |
| Probation – Lockport.....                      | 716-438-4055                               |
| Probation - Niagara Falls (Adult) .....        | 716-278-8122                               |
| Probation - Niagara Falls (Juvenile).....      | 716-278-8241                               |
| Probation - North Tonawanda.....               | 716-743-4526                               |
| Criminal Court Public Defender.....            | 716-439-7071                               |
| Family Court Public Defender.....              | 716-439-7075                               |
| Public Works.....                              | 716-439-7242                               |
| Sheriff Department.....                        | 716-438-3393                               |
| Social Services - All Offices .....            | 716-278-8400                               |
| Veterans Service Agency .....                  | 716-438-4090                               |
| Youth Bureau.....                              | 716-278-6872                               |

## HEALTH INSURANCE

### Child Health Plus

[www.health.ny.gov/health\\_care/child\\_health\\_plus](http://www.health.ny.gov/health_care/child_health_plus)

Children's Insurance Program .....

..... 1-800-698-4543 / TTY 1-877-898-5849

### NYS Health Insurance Marketplace

[www.nystateofhealth.ny.gov](http://www.nystateofhealth.ny.gov)

Enrollment Information .....

..... 1-855-355-5777

### Healthy NY

[www.health.ny.gov/publications/0548/healthy\\_new\\_york](http://www.health.ny.gov/publications/0548/healthy_new_york)

Low-cost health insurance for individuals/small businesses .....

..... 1-866-432-5849

**NYS Medicaid**..... 1-800-541-2831

[www.health.ny.gov/health\\_care/medicaid](http://www.health.ny.gov/health_care/medicaid)

### Medicare Information

[www.medicare.gov](http://www.medicare.gov)

Information Line..... 1-800-633-4227

TTY/TTD..... 1-877-486-2048

### New York State Department of Health

[www.health.ny.gov](http://www.health.ny.gov)

Complaints about managed care .....

..... 1-800-206-8125

### Niagara County Department of Social Services

[www.niagaracounty.com](http://www.niagaracounty.com)

All Offices .....

..... 716-278-8400

**Partnership for Prescription Assistance**..... 1-888-477-2669

[www.aafp.org](http://www.aafp.org)

**RX Assist**..... 877-537-5537

[www.rxassist.org](http://www.rxassist.org)

## HEALTH SERVICES

**Alzheimer's Association of WNY**..... 716-626-0600

[www.alz.org/wny](http://www.alz.org/wny)

24 Hour Helpline .....

..... 1-800-272-3900

**Amedisys Home Health Care**..... 716-297-3310

[www.amedisys.com](http://www.amedisys.com)

### American Cancer Society

[www.cancer.org](http://www.cancer.org)

Cancer Helpline/Road to Recovery (transportation services).....

..... 1-800-227-2345