



36 PINE STREET · LOCKPORT, NY 14094  
(716) 433-3780

**WWW.MHANC.COM**

For information on our programs or additional copies of this booklet, please contact us.

*The Mental Health Association in Niagara County, Inc. is funded by the New York State Office of Mental Health, the Niagara County Department of Mental Health and Substance Abuse Services, The Grigg-Lewis Foundation, grants, and voluntary contributions.*

Revised January 2025

# Directory of Community Services

# HELP

*34th Edition*



*Brought to you by the Mental Health Association  
In Niagara County  
“The Information and Referral Specialists”*

**PHONE: 716-433-3780**

**WEBSITE: WWW.MHANC.COM**

**HELP LINE: 716-433-5432**



## ***Respite Program***

We provide a planned break for parents in Niagara County raising a child(ren) 18 years of age or younger with a mental health diagnosis. Respite workers are screened and trained.

## ***Consumer Services***

### **Peer Advocacy**

We provide mental health support for recipients of mental health services in the community and for patients receiving treatment at Niagara Falls Memorial Medical Center, Trott ACCES Center, and the Shaw Building. Peer Specialists work with the clients, as well as family members, providing reassurance and notifying clients of all available services.

### **Consumer Planning Advisory Committee (CPAC)**

The CPAC Committee is comprised of mental health consumers who meet once a month to provide input into the local planning process. The mission of CPAC is to promote and advocate for comprehensive services within Niagara County that foster recovery, rehabilitation, and respect for the rights of the consumers they serve.

### **HOPE House/Hospital Diversion**

The HOPE House is a peer recovery respite house located in Lockport, NY and is meant as a hospital diversion program for adults (18 years or older) with a mental illness. The MHA, Community Missions, and the Niagara County Department of Mental Health (NCDMH) all collaborate on this temporary housing facility.

## **What is the Help Book?**

You are holding the 34th edition of the Help Book, first published in 1981. The MHA in Niagara County is proud to be the official information and referral source for all of Niagara County. Through our partnership with the Niagara County Department of Mental Health, our referral services are available anytime of the day or night through our printed directories, resource guides, and through our website, [www.mhanc.com](http://www.mhanc.com). Our phone referral system, known as the Help Line, is staffed Monday-Friday, 8:30am-4:00pm. During these times there will be someone standing by to help you with the information in our many directories. One Help Line number serves all of Niagara County: 716-433-5432.

Since our founding in 1964, we have offered a variety of programs and support services for all members of the community. You can learn more about MHA in Niagara County by visiting our website, dropping by our office, or giving us a call. We look forward to hearing from you!

Good Health to You,

Daniel Colpoys  
Executive Director  
[www.mhanc.com](http://www.mhanc.com)

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accounts. Visit [www.mhanc.com](http://www.mhanc.com) to get started. We offer free educational brochures upon request and a lending library of books and videos at our office at 36 Pine Street in Lockport, NY.

## ***Information and Referral***

**Help Line** – We have one phone number for all of Niagara County: 716-433-5432. Staff from the Mental Health Association will offer information about the organizations listed in this booklet Monday-Friday 8:30 am-4:00 pm.

**Help Book** – We update and print this book regularly. You are using the 33rd edition. Access it online at [www.mhanc.com](http://www.mhanc.com).

## ***Support Groups and More***

**Support Groups** - We sponsor several Support Groups throughout Niagara County. Call the MHA at 716-433-3780 for topics, dates, times, and locations.

## ***Compeer Niagara***

**Adult Program** - Compeer for Adults matches adult participants and volunteers who share similar interests. The pairs talk and spend quality time together throughout the month. Compeer friends share, listen, and provide support. Compeer for Adults also offers monthly group activities, which allow participants to explore new interests throughout the county, as well as form friendships with other participants and volunteers within the Compeer Program.

**Youth Program** - Children who are in need of a positive adult role model and a trusted friend are matched with trained and screened volunteers for one-on-one friendship and mentorship. Each child and his or her match spend time together throughout the month enjoying each other's company and having fun! Compeer for Youth also offers monthly group activities, which allow youth participants to try new, fun activities and explore different interests throughout the county, while spending quality time with other youth participants.

*\*Compeer Niagara is always accepting applications for NEW volunteers*

## ADDICTIONS

24/7 VA Nurses Helpline .....1-800-877-9676

**Veterans One-stop Center of Western New York, Inc.**..... 716-898-0110  
www.vocwny.org

**Veteran's Peer Support Line (Vet2Vet)**.....1-877-838-2838

**Veterans Suicide Hotline** ..... 1-800-273-8255 Press 1

**WNY Heroes**.....716-630-5020

www.wnyheroes.org

### Helpful Hints

- When looking for mental health care always call your insurance provider to see what they will pay for!
- Check your insurance for member benefits. You may be able to get a gym membership or attend fitness classes at a discounted price.
- Talk with your primary doctor about your mental health struggles and see what they can recommend that will be covered by your insurance.
- A great way to reach out, get connected, or receive support is by calling Niagara County Crisis Services at 716-285-3515. Crisis Services is available 24/7!
- For general information about services in Niagara County and surrounding counties, call 716-433-5432.

## MHA IN NIAGARA COUNTY PROGRAMS AND SERVICES

### *Educational Services*

Call us at 716- 433-3780 to request materials or schedule a training or presentation.

### **Presentations**

We provide FREE educational programs, presentations, trainings and workshops for all ages on a variety of mental health topics. We promote mental wellness while educating about mental illness.

### **Educational Resources**

You can find helpful links and resources through our website and social media

### **Addict 2 Addict**

wnyl.org/Independent-Living-of-Niagara-County/A2A-F2F-Niagara

Niagara County.....716-398-4333

### **Alcoholics Anonymous (AA)**

www.buffaloaany.org

Buffalo.....716-853-0388

**Anchoring Hope of NY**.....716-778-0389

www.anchoringhope.org

### **Beacon Center**

www.beaconcenter.net

Lockport.....716-439-6815

Niagara Falls.....716-282-4480

### **Brylin Hospital**

www.brylin.com

Inpatient .....716-886-8200

Outpatient .....716-632-5450

All services ..... 1-800-727-9546

**Cazenovia Recovery** .....716-282-8510

www.cazenoviarecovery.org

Sundram Manor (Niagara Falls).....716-284-6228

Madonna House (Lockport).....716-438-9131

Somerset House (Appleton) .....716-795-3719

Housing Programs.....716-894-7298

Cazenovia Manor .....716-822-8932

Supportive Living .....716-299-0917

### **Gambler's Anonymous**

www.gamblersanonymous.org

GA Hotline .....855-222-5542

**The New York Council on Problem Gambling** .....716-833-4274

www.nyproblemgambling.org

**Horizon Health Services** .....716-831-1800

www.horizon-health.org

Aurora Village (Sanborn) .....716-219-8700

Boulevard Recovery Center (Tonawanda).....716-833-3708

Delta Village (Sanborn) .....716-638-9222

Freedom Village (Sanborn) .....716-250-1860

Horizon Village (Sanborn) .....716-731-2030

Lockport Recovery Center .....716-433-2484

Niagara Falls Recovery Center .....716-283-2000

Pine Avenue Recovery Center (Niagara Falls) .....716-505-1060

Sanborn Recovery Center.....	716-650-5550
Tonawanda Recovery Center .....	716-831-1850
<b>Jewish Family Service</b> .....	716-883-1914
www.jfsbuffalo.org	
<b>Catholic Health</b> .....	716-706-2112
www.chsbuffalo.org	
Mt. St. Mary's Hospital.....	716-297-4800
Clearview Treatment Services.....	716-298-2115
Mental Health Counseling.....	716-706-2112
<b>Narcotics Anonymous</b>	
www.nawny.org	
Niagara Falls .....	716-304-6880
Niagara-Orleans.....	716-478-6992
<b>Niagara County Dept. of Mental Health &amp; Substance Abuse Services</b>	
www.niagaracounty.com.....	716-439-7400
<b>Northpointe Council, Inc.</b>	
www.northpointecouncil.org	
Outpatient (Lockport).....	716-433-3846
Outpatient (Niagara Falls) .....	716-278-8110
First Step Center.....	716-285-3421
<b>NYS Addiction HOPEline</b>	
Call .....	1-877-846-7369
Text.....	467-369
<b>Save the Michaels of the World, Inc.</b> .....	716-302-3960
www.savethemichaels.org	

## CHILDREN / YOUTH

<b>Adoption Star</b> .....	716-639-3900
www.adoptionstar.com	
<b>Buffalo Federation of Neighborhood Centers</b> .....	716-856-0363
www.bfnc.com	
<b>Boys and Girls Club, Inc. (Niagara Falls)</b> .....	716-282-7181
<b>Boy Scouts of America – Greater Niagara Frontier Council</b> .....	
.....	716-891-1689
www.wnyscouting.org	
<b>Camp Hope: Niagara Hospice</b> .....	716-439-4417
www.niagarahospice.org	
<b>Catholic Charities</b>	
www.ccwny.org	
Service Information & Referral.....	716-856-4494

<b>Spectrum</b> .....	1-855-707-7328
www.spectrum.com	
<b>Lifeline Services</b>	
www.lifelinesupport.org	
Low-cost telephone service .....	1-800-234-9473
<b>Verizon</b>	
www.verizon.com	
Customer Service .....	1-888-294-6804
National Accessibility .....	1-888-262-1999
Mobile devices/plans .....	1-800-922-0204
Home internet, TV, phone services.....	1-800-837-4966
Customers with Disabilities Voice & TTY.....	1-800-974-6006
Payment Information/Arrangements .....	1-800-698-3545

## VETERANS

<b>Buffalo Veteran's Center</b> .....	716-862-7350
www.va.gov	
<b>Niagara County Veteran's Service Agency</b> .....	716-438-4090
www.niagaracounty.com	
<b>S.E.R.V. Niagara</b> .....	716-438-5437
www.servniagara.org	
<b>U. S. Department of Veterans Affairs</b> .....	VA311 / 844-698-2311
www.va.gov	
Education (GI Bill).....	1-888-442-4551
VA Benefits Hotline .....	1-800-827-1000
Special Issues Helpline .....	1-800-749-8387
My HealtheVet Help Desk .....	1-877-327-0022
Health Care Benefits .....	1-877-222-8387
Income Verification and Means Testing.....	1-800-929-8387
Life Insurance .....	1-800-669-8477
Status of Headstones and Markers .....	1-800-697-6947
Telecommunications Device for the Deaf (TDD)..	1-800-829-4833
<b>Veterans Administration Transportation Services</b>	
www.visn2.va.gov/vet/dav.asp	
DAV Transportation Network.....	716-862-6544
Veterans Transportation System .....	716-862-6800
<b>Veterans Administration WNY Healthcare System</b> .....	1-800-532-8387
Buffalo VA Medical Center .....	716-834-9200
Lockport VA Clinic .....	716-438-3890
Niagara Falls VA Clinic .....	716-862-8580
VA Mental Health Services.....	716-862-3117

**National Grid**

[www.nationalgrid.com](http://www.nationalgrid.com)

Gas Emergencies (24/7).....1-800-892-2345  
 Power Outages (24/7) .....1-800-867-5222  
 Customer Service..... 1-800-642-4272 (TTY 711)  
 Payment Arrangements.....1-800-443-1837  
 Dig Safe..... 811 or 1-800-962-7962

**Neighbor for Neighbor** (utility assistance from National Fuel)1-800-365-3234

[www.natfuel.com/forhome/NY/n4n](http://www.natfuel.com/forhome/NY/n4n)

The Salvation Army..... 716-883-9800 Ext. 230  
 Catholic Charities..... 716-856-4494 / 716-218-1400

**New York Public Service Commission**

[www.dps.ny.gov](http://www.dps.ny.gov)

Energy Service Company Complaints .....1-888-697-7728  
 Gas, Electric Shutoff .....1-800-342-3355  
 HEAP grants for people aged 60+.....1-800-342-9871  
 Service/Billing Complaints .....1-800-342-3377

**New York Relay Service** ..... 711

[www.nyrelay.com](http://www.nyrelay.com)

Customer Services ..... 800-676-3777 (TTY/Voice)  
 Español/Spanish ..... 800-676-4290  
 Speech-to-Speech only ..... 877-787-1989  
 Voice Carry-Over only..... 866-931-9027

**Niagara Community Action Program (NIACAP)** ..... 716-285-9681

[www.niagaracommunityactionprogram.org](http://www.niagaracommunityactionprogram.org)

Lockport Neighborhood Center..... 716-433-6632  
 Niagara Falls Neighborhood Center ..... 716-285-6134  
 North Tonawanda Neighborhood Center ..... 716-694-9727

**Niagara County Department of Social Services**

[www.niagaracounty.com](http://www.niagaracounty.com)

HEAP Department (Home Energy Assistance Program).....  
 ..... 716-278-8400

**NYSEG** (New York State Electric & Gas)

[www.nyseg.com](http://www.nyseg.com)

Billing inquiries, turn-ons/turn-offs, information.1-800-572-1111  
 Credit assistance, payment arrangements.....1-888-315-1755  
 Electricity Interruptions/emergencies.....1-800-572-1131  
 Natural Gas odors/emergencies.....1-800-572-1121

**Safelink** (Free cell phone and minutes for income eligible).....

.....1-800-977-3768

[www.safelinkwireless.com](http://www.safelinkwireless.com)

Lockport Office ..... 716-433-0246

Niagara Falls ..... 716-282-2351

North Tonawanda ..... 716-694-7749

**Monsignor Carr Children's Clinic**

Lockport ..... 716-478-0315

Niagara Falls ..... 716-205-0825

North Tonawanda ..... 716-694-7749

Referrals ..... 1-877-448-4466

**Multi-Systemic Therapy**

Niagara Falls ..... 716-282-4991

Lockport ..... 716-478-0035

North Tonawanda ..... 716-282-4991

WIC Niagara County ..... 716-218-1484

**Child Abuse Hotline**

[www.ocfs.state.ny.us/main/cps/](http://www.ocfs.state.ny.us/main/cps/)

Mandated reporters line ..... 1-800-635-1522

New York State ..... 1-800-342-3720

**Child Health Plus**

[www.health.ny.gov](http://www.health.ny.gov)

Children's Insurance Program ..... 1-800-698-4543

**Pediatric Dental: O'Shei Children's** ..... 716-323-6040

**Niagara County Youth Bureau** ..... 716-278-6872

**Community Missions** ..... 716-285-3403

[www.communitymissions.org](http://www.communitymissions.org)

Youth Services (REACH)..... 716-285-3403

Aurora House ..... 716-433-1905

Family Solutions Program (FSP) ..... 716-285-3403

Juvenile Supported Case Management (JSCM)..... 716-285-3403

Girl Circle ..... 716-285-3403

**Compeer Niagara for Youth** ..... 716-433-3780

[www.mhanc.com](http://www.mhanc.com)

**Cornell Cooperative Extension**

[www.cceniaracounty.org](http://www.cceniaracounty.org)

Lockport ..... 716-433-8839

**P3 Center for Teens, Moms, and Kids** ..... 716-278-4423

[www.nfmcc.org](http://www.nfmcc.org)

**Pinnacle Community Services**

[www.pinnaclecs.org](http://www.pinnaclecs.org)

Lockport ..... 716-433-6019

Niagara Falls (PASSAGE) ..... 716-285-6984

Casey House - Runaway & Youth Services ..... 716-285-7125

**Girl Scouts of Western New York**

www.gswny.org

Lockport Service Center ..... 716-935-6080

Niagara Falls Service Center ..... 716-935-6082

**Hillside Children's Center**

www.hillside.com

Therapeutic Foster Care Services ..... 716-439-5400

**Intandem**

www.intandem.org

Niagara Intake ..... 716-504-2625

Cattaragus Intake ..... 716-504-2625 Ext. 2230

General ..... 716-375-4757

**Juvenile Aid Bureau**

Lockport ..... 716-439-6606

Niagara Falls ..... 716-286-4568

North Tonawanda ..... 716-692-4317

**Mental Health Association in Niagara County, Inc.**

www.mhanc.com

Main Offices ..... 716-433-3780

Community Education and Trainings

Consumer Planning Advisory Committee (CPAC)

Compeer Niagara for Adults and Youth

Respite

Peer Programs

Support Groups

County-Wide Helpline ..... 716-433-5432

**National Center for Missing and Exploited Children** ..... 1-800-843-5678

www.missingkids.com

**National Runaway Hotline** ..... 1-800-786-2929

www.1800runaway.org

**New Directions Youth & Family Services**

www.fosteringgood.org

Henrietta G. Lewis Campus School ..... 716-433-9592

Wyndham Lawn Home for Children ..... 716-433-4487

Wayne A. Secord Therapeutic Preschool ..... 716-433-9592

**Empower WNY** ..... 716-297-0798

www.empower-wny.org

**Niagara Community Action Program (NIACAP)**

www.niagaracommunityactionprogram.org .....

Community Child Care Clearinghouse of Niagara ... 716-285-8272

Transportation Services ..... 716-984-8375

*\*Transportation to rehabilitation facilities***Tri Community Ambulance Service** ..... 716-731-2604

www.tricommunityambulance.org

**Tri-Town Ambulance Service, Inc.** ..... 716-735-7000

www.tri-townambulance.org

**Twin City Ambulance**

www.tcaems.com

Emergency ..... 716-692-2100

Non-Emergency ..... 716-692-2342

**Union Transportation Services** ..... 716-433-2222**We Care Transportation** ..... 716-614-1114**We Care Wheelchair Van** ..... 716-433-1119 / 716-278-3333**UTILITIES****Allconnect (Internet Shopping Services)** ..... 844-845-3968

www.allconnect.com

**Assurance Wireless** (Federal lifeline assistance program)

www.assurancewireless.com

Information Line ..... 1-888-321-5880 / 1-888-898-4888

**EmPower NY**

www.nyserda.ny.gov/All-Programs/Programs/EmPower-New-York

Main Offices ..... 518-862-1090

Information Line ..... 866-697-3732

**H.E.A.P.** (Home Energy Assistance Program) ..... 1-800-342-3009

www.otda.ny.gov

Niagara County Department of Social Services ..... 716-278-8400

Niagara County Office for the Aging (over 60) .....

..... 716-438-4016 / 716-438-4020

After Hours Emergency Contact ..... 716-285-3403

**National Fuel**

www.natfuel.com

Gas Emergencies (24/7) ..... 1-800-444-3130 (TTY 711)

Quality Assurance / Unresolved Complaints &amp; Concerns .....

..... 1-800-453-3513

New York

Buffalo Area ..... 716-686-6123

Outside Buffalo Area ..... 1-800-356-3234

Before You Dig, Call ..... 811 or 1-800-962-7962



- Venture Forthe, Inc.** (traumatic brain-injured individuals) .....  
 ..... 716-285-8070/1-800-701-1233  
[www.ventureforthe.com](http://www.ventureforthe.com)
- New York State Education Department**  
[www.acces.nysed.gov](http://www.acces.nysed.gov)  
 NYSED General Information ..... 518-474-3852  
 ACCES-VR..... 1-800-222-5627  
 TASC (Formerly GED)..... 518-474-5906
- Women's Respite Program**..... 716-893-0931  
[www.womensrespite.org](http://www.womensrespite.org)

## TRANSPORTATION

- Community Missions** ..... 716-282-5403  
[www.communitymissions.org](http://www.communitymissions.org)
- Dale Association**  
[www.daleassociation.com](http://www.daleassociation.com)
- Health Association of Niagara County, Inc. (HANCI)**  
[www.hanci.com](http://www.hanci.com)  
 Lockport ..... 716-433-2664  
 Niagara Falls ..... 716-285-8224  
 North Tonawanda ..... 716-692-4855
- Niagara County Department of Social Services**  
[www.niagaracounty.com](http://www.niagaracounty.com)  
 Medical Transportation ..... 1-866-753-4430
- Niagara County Office for Aging**  
[www.niagaracounty.com](http://www.niagaracounty.com)  
 Medical Van..... 716-438-3030
- Niagara Falls Memorial Medical Center**  
[www.nfmcc.org](http://www.nfmcc.org)  
 CareExpress ..... 716-278-444
- Niagara Frontier Transportation Authority-Metro Bus**  
[metro.nfta.com](http://metro.nfta.com)  
 Para-transit Service (curb-to-curb disability service).....  
 ..... 716-855-7268  
 Niagara Frontier Trans Authority ..... 716-855-7300  
 Niagara Frontier Tans Authority TTY..... 800-622-1220  
 Customer Care/General Information ..... 716-855-7211
- Rural Niagara Transportation** (wheelchair transportation) .....  
 ..... 716-285-9357
- Save the Michaels of the World, Inc.** ..... 716-302-3960  
[www.savethemichaels.org](http://www.savethemichaels.org)

- Niagara County Coalition for Suicide Prevention** ..... 716-439-7400
- Niagara County Department of Health**  
[www.niagaracounty.com](http://www.niagaracounty.com)  
 Children with Special Needs (Lockport) ..... 716-439-7460  
 Children with Special Needs (Niagara Falls)..... 716-278-8180  
 Early Intervention..... 716-278-1991  
 Immunization Program ..... 716-278-1903
- Niagara County Department of Social Services**  
[www.niagaracounty.com](http://www.niagaracounty.com)  
 All Offices..... 716-278-8400  
 Children's Services ..... 716-278-8680  
 Child Protective Service ..... 1-800-342-3720  
 Child Support Collection..... 1-888-208-4485
- Niagara County Head Start**  
[www.caowny.org](http://www.caowny.org)  
 Administration ..... 716-285-8883  
 Donovan ..... 716-285-8117  
 Lockport ..... 716-433-1055  
 Newfane ..... 716-778-5802  
 Niagara Falls ..... 716-285-1974  
 North Tonawanda ..... 716-693-7660  
 Starpoint..... 716-210-2358  
 Wilson ..... 716-751-9341
- Niagara County Youth Bureau** ..... 716-278-6872  
[www.niagaracounty.com](http://www.niagaracounty.com)
- Niagara Falls Memorial Medical Center**  
[www.nfmcc.org](http://www.nfmcc.org)  
 Child Advocacy Center ..... 716-285-0045
- Children's Single Point of Access (C.S.P.O.A.)**..... 716-439-3071  
[www.niagaracounty.com](http://www.niagaracounty.com)
- Youth Mentoring Services of Niagara County, Inc.** ..... 716-434-1855  
[www.youthmentoringservicesniagara.org](http://www.youthmentoringservicesniagara.org)

## COMMUNITY SERVICE AGENCIES

- Anchoring Hope of NY** ..... 716-778-0389  
[www.anchoringhope.org](http://www.anchoringhope.org)
- Better Business Bureau** ..... 716-881-5222 / 1-800-828-5000  
[www.bbb.org](http://www.bbb.org)
- Boys and Girls Club, Inc.** ..... 716-282-7181
- Brother's Keeper Outreach** (Food & Clothing) ..... 716-432-8940

**Catholic Charities**

www.ccwny.org

Service Information & Referral .....	716-856-4494
Lockport Office .....	716-433-0246
Niagara Falls .....	716-282-2351
North Tonawanda .....	716-694-7749
Monsignor Carr Children's Clinic	
Lockport.....	716-478-0315
Niagara Falls .....	716-205-0825
North Tonawanda .....	716-694-7749
Referrals .....	1-877-448-4466
Multi-Systemic Therapy	
Niagara Falls .....	716-282-4991
Lockport.....	716-478-0035
North Tonawanda .....	716-282-4991
WIC Niagara County .....	716-218-1484

**Community Missions** ..... 716-285-3403

www.communitymissions.org

**Consumer Credit Counseling of Buffalo, Inc.** .....  
..... 716-712-2060 / 1-800-926-9685

www.cccsbuff.org

**Cornell Cooperative Extension**

www.ccenigaracounty.org

Lockport..... 716-433-8839

**Dale Association**..... 716-433-1886

www.daleassociation.com

**Health Association of Niagara County, Inc. (Hanci)**

www.hanci.com

Lockport..... 716-433-2664

Niagara Falls .....
 716-285-8224 || North Tonawanda ..... | 716-692-4855 |
**Heart, Love & Soul** ..... 716-282-5687

www.heartloveandsoul.org

**Independent Living of Niagara County**

www.ilnc.org

Main .....
 716-284-4131 || Voice/TDD ..... | 716-836-0822 |
| Toll Free..... | 1-800348-8399 |
**Mental Health Association in Niagara County, Inc.**..... 716-433-3780

www.mhanc.com

## Support Groups

County-Wide Helpline ..... 716-433-5432

**National Alliance for Hispanic Health**

www.healthyameri.org

The National Hispanic Family Health Helpline ..... 1-866-783-2645

**Empower-formerly Niagara Cerebral Palsy**

www.empower-wny.org

Administrative Office..... 716-297-0798

Clinics -Audiology, Dental, Podiatry, Speech, OT/PT.....  
..... 716-297-1478 Ext. 189Job Placement .....
 716-284-0851 || Elders Day Program ..... | 716-371-0728 |
| Community Housing..... | 716-297-0798 Ext. 134 |
| Children's Academy..... | 716-297-1478 Ext. 160 |
**Niagara County Coalition for Suicide Prevention** ..... 716-439-7400**Niagara County Department of Health**

www.niagaracounty.com

Mainline..... 716-439-7430

Children with Special Needs - Lockport..... 716-439-7460

Children with Special Needs - Niagara Falls .....
 716-278-8180 || Environmental Health ..... | 716-439-7444 |
Environmental Health Division Childhood Lead Poisoning Prevention .....	716-278-8588
Healthy Neighborhoods Program.....	716-439-7479
Immunization Program.....	716-278-1903
Nursing Division .....	716-278-1900
Public Health Education - Nursing.....	716-278-8596
Communicable Diseases Program .....	716-278-8598
**Intandem**

www.intandem.org

Niagara Intake .....
 716-504-2625 || Cattaragus Intake ..... | 716-504-2625 Ext. 2230 |
| General..... | 716-375-4757 |
**People, Inc.**..... 716-634-8132 / 1-888-773-6753

www.people-inc.org

Admissions WNY..... 716-880-3700

Deaf Access Services .....
 585-441-9300 || General Inquires WNY ..... | 716-817-7400 |
| Programs and Services ..... | 716-880-3700 |
**Single Point of Access (S.P.O.A.) for Adults and Children** .. 716-439-7527

www.niagaracounty.com

**Dale Association**

www.daleassociation.com

Administrative Offices..... 716-433-4440  
 C.A.R.E. Telephone Reassurance Program ..... 716-433-1886  
 Center for Travel..... 716-433-1886  
 Dial-A-Lift Transportation to Senior Centre..... 716-433-1886  
 Geriatric Community Mental Health Nurse.....  
 ..... 716-433-1937 ext. 107  
 Memory Minders ..... 716-433-1886  
 PROS Center for Wellness..... 716-433-1937  
 Vision & Hearing Assistance Program..... 716-433-1886  
 Volunteer Opportunities.....716433-1886

**Deaf Access Services**

www.wnydas.org

Main Offices ..... 716-833-1637  
 Main Offices Videophone ..... 716-335-9192  
 For Interpreter services ..... 716-535-1603

**Developmental Disabilities Alliance of WNY** ..... 716-877-7007

www.ddawny.org

**GuildCare Adult Day Program**

www.lighthouseguild.org

Niagara Falls..... 716-285-3499  
 TTY..... 800-284-4422 711

**Hispanic Access Foundation**..... 202-640-4342

www.hispanicaccess.org

**Western New York Independent Living, Inc.**..... 1-855-366-1042

www.wnyil.org

Independent Living of Niagara Falls (Voice/TDD) ... 716-284-4131

**International Institute of Buffalo**..... 716-833-1900

www.iibuffalo.org

**Learning Disabilities Association of WNY**..... 716-874-7200

www.ldaofwny.org

**Lifeline** ..... 1-855-681-5351

www.lifeline.philips.com

**Mental Health Association in Niagara County, Inc.**

www.mhanc.com

Main Offices ..... 716-433-3780  
 Community Education and Trainings  
 Consumer Planning Advisory Committee (C.P.A.C.)  
 Compeer Niagara for Adults and Kids  
 Respite  
 Peer Programs

County-Wide Helpline..... 716-433-5432

**Niagara Community Action Program (NIACAP)**..... 716-285-9681

www.niagaracommunityactionprogram.org

**Niagara County Sheriff's Office (non-emergency)** ..... 716-438-3393

www.niagarasheriff.com

Community Services..... 716-438-3310

Domestic Violence ..... 716-438-3310

Victim Assistance ..... 716-438-3306

**Tuscarora Community Health Worker Program**..... 716-297-0598

www.nfmcc.org

**Salvation Army**

www.salvationarmyusa.org

Lockport ..... 716-434-1276

Niagara Falls..... 716-283-7697

Tonawanda..... 716-693-3110, 3545

**Save a Pet Niagara**..... 716-559-3020

www.saveapetniagara.com

**Society for the Prevention of Cruelty to Animals (SPCA)** ... 716-731-4368

www.niagaraspc.org

**St. John's Food Pantry and Outreach**..... 716-433-5252

www.stjohnslockport.com

**United Way of Greater Niagara** ..... 716-731-4580

www.uwgn.org

**COUNSELING****Pinnacle Community Services** ..... 716-285-6984

www.pinnaclecs.org

**Catholic Charities**

www.ccwny.org

Service Information &amp; Referral ..... 716-856-4494

Lockport Office..... 716-433-0246

Niagara Falls..... 716-282-2351

North Tonawanda ..... 716-694-7749

Monsignor Carr Children's Clinic

Lockport ..... 716-478-0315

Niagara Falls..... 716-205-0825

North Tonawanda ..... 716-694-7749

Referrals..... 1-877-448-4466

Multi-Systemic Therapy

Niagara Falls..... 716-282-4991

Lockport ..... 716-478-0035

North Tonawanda ..... 716-282-4991  
 WIC Niagara County ..... 716-218-1484  
**Christian Counseling Ministries of WNY, Inc.** ..... 716-632-3200  
 www.ccmwny.org  
**Camp Hope: Niagara Hospice** ..... 716-439-4417  
 www.niagarahospice.org  
**Consumer Credit Counseling of Buffalo, Inc.** .....  
 ..... 716-712-2060 / 1-800-926-9685  
 www.cccsbuff.org  
**Community Health Center of Lockport** ..... 716-478-6655  
 www.chcb.net  
**Dale Association**  
 www.daleassociation.com  
 Administrative Offices ..... 716-433-4440  
 Geriatric Community Mental Health Nurse .....  
 ..... 716-433-1937 ext. 107  
 PROS Center for Wellness ..... 716-433-1937  
**Everywoman Opportunity Center** ..... 202-540-0247  
 www.everywoman.org  
**Pinnacle Community Services**  
 www.pinnaclecs.org  
 Lockport ..... 716-433-6019  
 Niagara Falls ..... 716-285-6984  
**Heart, Love & Soul** ..... 716-282-5687  
 www.heartloveandsoul.org  
**Hillside Children's Center** (Therapeutic Foster Care Services) .....  
 ..... 716-439-5400  
 www.hillside.com  
 24 Hour Service & General Information ..... 585-256-7500  
**Horizon Health Services** ..... 716-831-1800  
 www.horizon-health.org  
 Aurora Village (Sanborn) ..... 716-219-8700  
 Boulevard Recovery Center (Tonawanda) ..... 716-833-3708  
 Delta Village (Sanborn) ..... 716-638-9222  
 Freedom Village (Sanborn) ..... 716-250-1860  
 Horizon Village (Sanborn) ..... 716-731-2030  
 Lockport Recovery Center ..... 716-433-2484  
 Niagara Falls Recovery Center ..... 716-283-2000  
 Pine Avenue Recovery Center (Niagara Falls) ..... 716-505-1060  
 Sanborn Recovery Center ..... 716-650-5550  
 Tonawanda Recovery Center ..... 716-831-1850

## United States Social Security Administration

www.ssa.gov  
 Hotline and Information ..... 1-800-772-1213  
 TTY Hotline and Information ..... 1-800-325-0778  
 Niagara Falls ..... 1-877-480-4992

## SPECIAL INTERESTS

### Alzheimer's Association of WNY

www.alz.org/wny  
 24/7 HELPLINE ..... 800-272-3900  
 Western NY Chapter ..... 716-626-0600 Ext. 313

**Anchoring Hope of NY** ..... 716-778-0389

www.anchoringhope.org

### Americans with Disabilities Act Information

www.ada.gov  
 Information Line ..... 1-800-514-0301  
 TTY Information Line ..... 1-800-514-0383

**Children's Single Point of Access (C.S.P.O.A.)** ..... 716-438-3071

www.niagaracounty.com

**Community Missions** ..... 716-285-3403

www.communitymissions.org

Aurora House ..... 716-433-1905

Hope House - Peer Recovery Respite Center / Recovery Line .....  
 ..... 716-433-6543

Niagara Visions PROS ..... 716-205-8708

Niagara Falls Respite Services ..... 716-285-3403

Transportation ..... 716-282-5403

Youth Services ..... 716-285-3403 Ext. 2231

PASSAGE Program (DV) ..... 716-285-6984

Emergency Housing & Crisis Shelter ..... 716-285-3403

CHOICES Mental Health Housing ..... 716-285-3403 Ext. 2275

Juvenile Supported Case Management .. 716-285-3403 Ext. 2264

Mark's Place (HIV/AIDS Residence) ..... 716-285-3403

Parole Re-Entry ..... 285-3403 Ext. 2258

Family Solutions Program ..... 716-278-8241 Ext. 2272

**Community Services For Every1** ..... 716-883-8888

www.csevery1.com

Community Referrals / HELP ..... 716-883-8002

**Mesothelioma Hub: Find Your Hope**

www.mesotheliomahub.com

Hotline 24/7 ..... 205-601-4683

**Niagara County Department of Social Services**

www.niagaracounty.com

All Offices..... 716-278-8400

Adult Protective Services..... 716-278-8621

Home Care Department..... 716-278-8620

Managed Care Department..... 716-439-7792

Medicaid Department..... 716-278-8400

Medical Transportation..... 1-866-753-4430

Nursing Home/Chronic Care Unit..... 716-439-7728

Program Eligibility Department (Family Assistance, Safety Net, Temporary Disability Assistance, Food Stamps) ..... 716-278-8400

**Niagara County Office for Aging**..... 716-438-4016

www.niagaracounty.com

Expanded In-Home Services for the Elderly (EISEP) 716-438-4020

Home Care..... 716-278-8620

NY Connects Niagara County..... 716-438-3030

SNAP ..... 716-278-8400

Caregiver Program..... 716-438-3030

Home-Delivered Meals..... 716-438-3030

Nutrition Education and Counseling/Nutrition Site Information  
..... 716-438-4020

Home Energy Assistance Program (HEAP) ..... 716-438-4016

Legal Services ..... 716-438-4020

Medical Van..... 716-438-3030

NiaCAP (Weatherization)..... 716-285-9681/716-433-6632

**NY Connects** ..... 716-438-3030

www.niagaracounty.com/aging/Services/NY-Connects

**Senior Citizens Centers and Clubs**

Lockport Senior Centre..... 716-433-1886

John Duke Senior Center (Niagara Falls) ..... 716-297-9324

Lewiston Senior Center ..... 716-754-2071

Newfane Golden Age Club ..... 716-201-9820

Senior Center of North Tonawanda ..... 716-695-8582

Town of Niagara Community Center..... 716-297-5243

Wheatfield Senior Center..... 716-694-8504

Lewiston Senior Center ..... 716-745-2071

Baker Senior Club ..... 716-957-4164

**Isaiah Mantooth-Jordan**..... 716-418-3885

21 Main St., Suite 1-10C, Lockport, NY 14094

**Jewish Family Service** ..... 716-883-1914

www.jfsbuffalo.org

**Lockport Care Net Pregnancy Center**..... 716-434-0251

www.lockportcarenet.com

24 Hour Assistance..... 877-791-5475

**Mental Health Association in Niagara County, Inc.**

www.mhanc.com

Main Offices ..... 716-433-3780

Community Education and Trainings

Consumer Planning Advisory Committee (CPAC)

Compeer Niagara for Adults and Kids

Respite

Peer Programs

Support Groups

County-Wide Helpline ..... 716-433-5432

**Mesothelioma Hub: Find Your Hope**

www.mesotheliomahub.com

Hotline 24/7 ..... 205-601-4683

**Niagara County Department of Mental Health**

www.niagaracounty.com

Adult Mental Health Clinic - Lockport (Shaw Bldg, Mt. View Campus)

..... 716-439-7400

Adult Mental Health Clinic - Niagara Falls

(Trott)..... 716-278-1940

**Niagara Falls Memorial Medical Center**

www.nfmmc.org

Niagara Wellness Connection Center ..... 716-278-4541

General Information..... 716-278-4000

**Niagara Hospice** ..... 716-439-4417 / 716-HOSPICE

www.niagarahospice.org

**Northpointe Council, Inc.**

www.northpointecouncil.org

Outpatient (Lockport) ..... 716-433-3846

Outpatient (Niagara Falls) ..... 716-278-8110

First Step Center..... 716-285-3421

**YWCA Crisis Hotline (text or call, local)** ..... 716-433-6716**North Tonawanda Recovery And Treatment Center** ..... 716-694-1225**Samaritan Counseling Center of WNY** ... 716-743-9117 / 1-800-660-5053

www.sccwny.com

**CRISIS HOTLINES / EMERGENCY SERVICES****NYS HIV/STI/HCV Hotline** .....1-800-541-2437

www.nyaidline.org

**Child Abuse Hotline**

www.ocfs.state.ny.us/main/cps/

Mandated Reporters .....1-800-635-1522

Voluntary Reporters .....1-800-342-3720

Deaf / HH .....1-800-638-5163

**Community Missions**

www.communitymissions.org

Emergency Housing &amp; Crisis Shelter.....716-285-3403

**Community Services For Every1** ..... 716-883-8888

www.csevery1.com

Community Referrals / HELP ..... 716-883-8002

**Suicide and Crisis Lifeline**.....call or text 988**Crisis Text Line**.....text 741741**Niagara County Crisis Services** ..... 716-285-3515**Domestic Violence Hotlines (Local)**

Pinnacle DV Hotline ..... 716-299-0909

YWCA Crisis Hotline (text or call, local) ..... 716-433-6716

North Tonawanda..... 716-692-5643

**Domestic Violence Hotline (National)** 1-800-799-7233 / TTY 1-800-787-3224

www.thehotline.org

**Pinnacle Community Services** ..... 716-285-6984

www.pinnaclecs.org

Runaway &amp; Youth Services Hotline ..... 716-285-7125

**Grad Student Hotline (GRADHLP)**

www.gradresources.org

National Grad Crisis Line ..... 1-877-472-3457 / 1-800-GRAD-HLP

**HIV Counseling Hotline** .....1-800-872-2777**National Suicide Prevention Lifeline** .....1-800-273-8255

www.suicidepreventionlifeline.org

**NYS Domestic and Sexual Violence Hotline** .....1-800-942-6906

www.opdv.ny.gov

**24 Hour National Pregnancy Center Emergency Helpline**

www.optionline.org

Option Line .....1-800-712-4357

Option Text Line ..... text "HELPLINE" to 313131

**SENIOR CITIZENS****Alzheimer's Association of WNY** ..... 716-626-0600

www.alz.org/wny

24 Hour Helpline ..... 1-800-272-3900

**Buffalo Federation of Neighborhood Centers** ..... 716-856-0363

www.bfnc.com

**Dale Association**

www.daleassociation.com

Administrative Offices..... 716-433-4440

C.A.R.E. Telephone Reassurance Program ..... 716-433-1886

Center for Travel ..... 716-433-1886

Dial-A-Lift Transportation to Senior Centre ..... 716-433-1886

Geriatric Community Mental Health Nurse716-433-1937 ext. 107

Lockport Senior Center ..... 716-433-1886

Memory Minders ..... 716-433-1886

PROS Center for Wellness ..... 716-433-1937

Senior Advocate ..... 716-433-1886

Vision &amp; Hearing Assistance Program..... 716-433-1886

Volunteer Opportunities ..... 716-433-1886

**EPIC (Elderly Pharmaceutical Insurance Coverage)**..... 1-800-332-3742[https://www.health.ny.gov/health\\_care/epic/](https://www.health.ny.gov/health_care/epic/)

TTY..... 1-800-290-9138

**HART Interface** ..... 716-754-8313

www.hartprogram.org

**Health Association of Niagara County, Inc. (HANCI)**

www.hanci.com

Lockport ..... 716-433-2664

Niagara Falls ..... 716-285-8224

North Tonawanda ..... 716-692-4855

**Lifeline** ..... 1-855-681-5351

www.lifeline.philips.com

**Meals on Wheels**

Lockport ..... 716-433-6811

Niagara Falls ..... 716-282-3468

North Tonawanda (www.tcmow.com) ..... 716-693-1663

**Medic Alert** ..... 1-800-432-5378

www.medicalert.org

**Medicare Information** ..... 1-800-633-4227

www.medicare.gov

TTY..... 1-877-486-2048

## USPS OFFICES

www.usps.com

USPS.....	1-800-275-8777
Appleton.....	716-778-7787
Barker.....	716-795-3684
Gasport.....	716-772-7535
Lewiston.....	716-754-8000
Lockport.....	716-514-5000
Middleport.....	716-735-3300
Newfane.....	716-778-8111
Niagara Falls - La Salle Station.....	716-513-1014
Niagara Falls - Main Street.....	716-513-8525
Niagara Falls - Market Station.....	716-284-0233
Niagara University.....	716-285-2655
North Tonawanda.....	716-799-6801
Olcott.....	716-778-8992
Ransomville.....	716-791-3223
Sanborn.....	716-731-3414
Wilson.....	716-751-9340
Youngstown.....	716-745-9743

## PUBLIC LIBRARIES

www.nioga.org

Barker.....	716-795-3344
Lewiston.....	716-754-4720
Lockport.....	716-433-5935
Middleport.....	716-735-3281
Newfane.....	716-778-9344
Niagara Falls - La Salle Branch.....	716-283-8309
Niagara Falls - Main Street Branch.....	716-286-4894
NIOGA Library System.....	716-434-6167
North Tonawanda.....	716-693-4132
Ransomville.....	716-791-4073
Sanborn.....	716-731-9933
Wilson.....	716-751-6070
Youngstown.....	716-745-3555

<b>Poison Control Center of WNY.....</b>	1-800-222-1222
www.upstate.edu/poison	
<b>Postpartum Depression Hotline (PPD MOMS).....</b>	1-800-773-6667
<b>Spanish Speaking Suicide Hotline.....</b>	1-888-628-9454
<b>Deaf and HH Suicide Hotline options.....</b>	1-800-799-4889
<b>Niagara County Crisis Services.....</b>	716-285-3515
<b>The Trevor Project.....</b>	1-866-488-7386
www.thetrevorproject.org	

\*Crisis intervention and suicide prevention for Lesbian, Gay, Bisexual, Transgender, & Questioning youth.

<b>Vets 4 Warriors.....</b>	1-855-838-8255
www.vets4warriors.com	
<b>Veterans Suicide Hotline.....</b>	1-800-273-8255 Press 1
<b>Youth Line (Teen to Teen Peer Counseling Line).....</b>	1-877-968-8454

## EDUCATION / TRAINING

### Cornell Cooperative Extension

www.ccenigaracounty.org

Lockport..... 716-433-8839

<b>Everywoman Opportunity Center.....</b>	202-540-0247
www.everywoman.org	

<b>Pinnacle Community Services.....</b>	716-285-6984
www.pinnaclecs.org	

### Literacy Buffalo-Niagara, Inc.

www.literacybuffalo.org

Lockport mobile office..... 716-433-7014

Niagara Falls Office..... 716-299-0916

<b>Mental Health Association in Niagara County, Inc. ....</b>	716-433-3780
www.mhanc.com	

### New Directions Youth & Family Services

www.fosteringgood.org

Henrietta G. Lewis Campus School..... 716-433-9592

Wyndham Lawn Campus..... 716-433-4487

Wayne A. Secord Therapeutic Preschool..... 716-433-9592

<b>Niagara County Community College.....</b>	716-433-9592
www.niagaracc.suny.edu	

<b>Niagara University.....</b>	800-778-3450
www.niagara.edu	

### Niagara County Department of Mental Health

www.niagaracounty.com

Training for Community Professionals .....	716-439-7410
<b>Community Action Org. of WNY: Head Start</b> .....	716-881-5150
Donovan Center (Niagara Falls) .....	716-217-9540
Lockport.....	716-216-3990
Newfane .....	716-638-9100
Niagara Falls .....	716-304-4500
North Tonawanda .....	716-262-9919
Wilson Center.....	716-751-9341
<b>Niagara University Continuing Education</b> .....	716-614-6200
www.niagara.edu	
<b>Orleans-Niagara BOCES</b> .....	716-731-6800
www.onboces.org	

## EMPLOYMENT

<b>Community Missions</b> .....	716-285-3403
www.communitymissions.org	
Niagara Visions PROS .....	716-205-8708
<b>Intandem</b>	
www.intandem.org	
Niagara Intake .....	716-504-2625
Cattaraugus Intake .....	716-504-2625 Ext. 2230
General.....	716-375-4757
<b>New York State Department of Labor</b>	
www.dol.ny.gov	
Individual Unemployment Insurance (UI) .....	888-209-8124
Lockport DOL.....	716-433-6766
Niagara Falls Career Center.....	716-278-8258
<b>Niagara County Department of Employment &amp; Training</b> ...	716-278-8180
www.worksource1.com	
Lockport One-Stop Center .....	716-433-6766
Niagara Falls One-Stop Center .....	716-278-8108
<b>New York State Education Department</b>	
www.acces.nysed.gov	
NYSED General Information .....	518-474-3852
ACCES-VR.....	1-800-222-5627
TASC (Formerly GED).....	518-474-5906

## FAMILY

<b>Adoption Star</b>
www.adoptionstar.com

## Mental Health Association in Niagara County, Inc.

www.mhanc.com	
Main Offices .....	716-433-3780
Community Education and Trainings	
Consumer Planning Advisory Committee (C.P.A.C.)	
Compeer Niagara for Adults and Kids	
Respite	
Peer Programs	
Support Groups	
County-Wide Helpline.....	716-433-5432

## Mental Hygiene Legal Services

www.nycourts.gov/courts/ad4/MHLS	
Administrative Offices .....	585-530-3050
Buffalo Offices .....	716-845-3650

## National Alliance on Mental Illness (NAMI).....

716-226-6264
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www.namibuffalony.org

## New Directions Youth & Family Services

www.fosteringgood.org	
Henrietta G. Lewis Campus School.....	716-433-9592
Wyndham Lawn Campus.....	716-433-4487
Wayne A. Secord Therapeutic Preschool .....	716-433-9592

## Niagara County Department of Mental Health

www.niagaracounty.com	
24-Hour Crisis Services .....	716-285-3515
Adult Mental Health Clinic (Lockport).....	716-439-7400
Adult Mental Health Clinic (Niagara Falls) .....	716-278-1940
Assisted Outpatient Treatment (AOT) .....	716-439-3780
NC Drug Abuse Program .....	716-278-8110
Forensic Case Management Program .....	716-285-3515
Single Point of Access for Adults (S.P.O.A.).....	716-439-7527
Single Point of Access for Children (C.S.P.O.A.) .....	716-439-7527
On-site Education, Training, & Presentations .....	716-439-7418
Trauma Specialty Services (Lockport) .....	716-439-7400
Trauma Specialty Services(Niagara Falls) .....	716-278-1940

## Niagara Falls Memorial Medical Center .....

716-278-4000	
www.nfmcc.org	
Niagara Wellness Connection Center.....	716-278-4541



Hope House - Peer Recovery Respite Center / Recovery Line .....  
 ..... 716-433-6543  
 Niagara Visions PROS ..... 716-205-8708  
 Niagara Falls Respite Services ..... 716-285-3403  
 Transportation..... 716-282-5403  
 Youth Services ..... 716-285-3403 Ext. 2231

### **Dale Association**

[www.daleassociation.com](http://www.daleassociation.com)

Administrative Offices ..... 716-433-4440  
 Geriatric Community Mental Health Nurse .....  
 ..... 716-433-1937 ext. 107  
 Mental Health Peer Specialist ..... 716-433-1937 ext. 205  
 Outpatient Counseling and Treatment Center ..... 716-693-9961  
 PROS Center for Wellness ..... 716-433-1937

### **Pinnacle Community Services**

[www.pinnaclecs.org](http://www.pinnaclecs.org)

Lockport..... 716-433-6019  
 Niagara Falls (PASSAGE) ..... 716-285-6984  
 Teen Crisis Hotline..... 716-285-7125  
 Family Services ..... 716-285-6984

### **Horizon Health Services**..... 716-831-1800

[www.horizon-health.org](http://www.horizon-health.org)

Aurora Village (Sanborn) ..... 716-219-8700  
 Boulevard Recovery Center (Tonawanda) ..... 716-833-3708  
 Delta Village (Sanborn)..... 716-638-9222  
 Freedom Village (Sanborn)..... 716-250-1860  
 Horizon Village (Sanborn)..... 716-731-2030  
 Lockport Recovery Center ..... 716-433-2484  
 Niagara Falls Recovery Center..... 716-283-2000  
 Pine Avenue Recovery Center (Niagara Falls) ..... 716-505-1060  
 Sanborn Recovery Center..... 716-650-5550  
 Tonawanda Recovery Center ..... 716-831-1850

### **Intandem**

[www.intandem.org](http://www.intandem.org)

Niagara Intake ..... 716-504-2625  
 Cattaragus Intake ..... 716-504-2625 Ext. 2230  
 General..... 716-375-4757

### **Isaiah Mantooth-Jordan**..... 716-418-3885

21 Main St., Suite 1-10C, Lockport, NY 14094

### **Jewish Family Service** ..... 716-883-1914

[www.jfsbuffalo.org](http://www.jfsbuffalo.org)

Main Office (Toll Free) ..... 1-866-691-3300  
 Text Line ..... 800-639-0709  
 Buffalo Location ..... 716-639-3900

### **Catholic Charities**

[www.ccwny.org](http://www.ccwny.org)

Service Information & Referral ..... 716-856-4494  
 Lockport Office..... 716-433-0246  
 Niagara Falls..... 716-282-2351  
 North Tonawanda ..... 716-694-7749

#### **Monsignor Carr Children's Clinic**

Lockport ..... 716-478-0315  
 Niagara Falls..... 716-205-0825  
 North Tonawanda ..... 716-694-7749  
 Referrals..... 1-877-448-4466

#### **Multi-Systemic Therapy**

Niagara Falls..... 716-282-4991  
 Lockport ..... 716-478-0035  
 North Tonawanda ..... 716-282-4991

WIC Niagara County..... 716-218-1484

### **Cornell Cooperative Extension**

[www.ccenigaracounty.org](http://www.ccenigaracounty.org)

Lockport ..... 716-433-8839

### **Pinnacle Community Services** ..... 716-285-6984

[www.pinnaclecs.org](http://www.pinnaclecs.org)

Lockport Office..... 716-433-6019  
 Domestic Violence Hotline & PASSAGE Shelter ..... 716-299-0909  
 Runaway Hotline & Youth Shelter ..... 716-285-7125  
 Niagara Falls Office..... 716-285-6984

### **Lockport CSD Family Empowerment Center**..... 716-478-4865

### **Niagara Falls CSD Family Resource Center**..... 716-278-5860

### **North Tonawanda CSD Family Resource Center**..... 716-807-3627

### **Intandem**

[www.intandem.org](http://www.intandem.org)

Niagara Intake ..... 716-504-2625  
 Cattaragus Intake ..... 716-504-2625 Ext. 2230  
 General..... 716-375-4757

### **Jewish Family Service** ..... 716-883-1914

[www.jfsbuffalo.org](http://www.jfsbuffalo.org)

### **Lockport Care Net Pregnancy Center**..... 716-434-0251

[www.lockportcarenet.com](http://www.lockportcarenet.com)

24 Hour Assistance..... 877-791-5475

**Mental Health Association in Niagara County, Inc.**

www.mhanc.com

Main Offices .....	716-433-3780
Community Education and Trainings	
Consumer Planning Advisory Committee (C.P.A.C.)	
Compeer Niagara for Adults and Kids	
Respite	
Peer Programs	
Support Groups: Anxiety/Depression, Grief Share	
County-Wide Helpline .....	716-433-5432

**Niagara County Department of Health**

www.niagaracounty.com

Children & Adults with Special Needs (Lockport) ...	716-439-7460
Children & Adults with Special Needs (Niagara Falls) .....	716-278-8180
.....	716-278-8180
Early Intervention .....	716-278-1691 / 716-278-8180
Healthy Neighborhoods Program.....	716-439-7479
Immunization Program.....	716-278-1903
Nursing Division.....	716-278-1900
Nursing Division - After Hours & Holidays.....	716-439-7430

**Niagara County Department of Social Services .....** 716-278-8400

www.niagaracounty.com/socialservice

**Tuscarora Community Health Worker Program .....** 716-297-0598

www.nfmcc.org

**Packard Court Community Center .....** 716-278-0228

www.nfha.org

**Save the Michaels of the World, Inc. ....** 716-302-3960

www.savethemichaels.org

**Women's Respite Program .....** 716-893-0931

www.womensrespite.org

**YMCA**

www.ymcabuffaloniagara.org

Lockport..... 716-433-8887

Niagara Falls ..... 716-285-8491

**YWCA**

www.ywcaniagarafontier.org

Lockport.....	716-433-6714
Tonawandas .....	716-692-5580
Carolyn's House.....	716-278-9662
Crisis Hotline.....	716-433-6716

**New York State Unified Court System -Legal Assistance**

..... 1-800-268-7869

www.nycourt.gov/courthelp

**Niagara County Family Court**

www.niagaracounty.com

Lockport ..... 716-439-7170

Niagara Falls ..... 716-278-1877

**Niagara County Youth Aid Bureau**

Lockport ..... 716-433-7700

Niagara Falls ..... 716-286-4568

North Tonawanda ..... 716-692-4317

**MENTAL HEALTH****Anchoring Hope of NY .....** 716-778-0389

www.anchoringhope.org

**Buffalo Psychiatric Center .....** 716-816-2014

www.omh.ny.gov

**Buffalo Federation of Neighborhood Centers .....** 716-856-0363

www.bfnc.com

**North Tonawanda Recovery & Treatment Center .....** 716-694-1225

www.omh.ny.gov

**Catholic Charities**

www.ccwny.org

Service Information &amp; Referral ..... 716-856-4494

Lockport Office ..... 716-433-0246

Niagara Falls ..... 716-282-2351

North Tonawanda ..... 716-694-7749

Monsignor Carr Children's Clinic

Lockport ..... 716-478-0315

Niagara Falls ..... 716-205-0825

North Tonawanda ..... 716-694-7749

Monsignor Carr Referrals..... 1-877-448-4466

Multi-Systemic Therapy

Niagara Falls ..... 716-282-4991

Lockport ..... 716-478-0035

North Tonawanda ..... 716-282-4991

WIC Niagara County ..... 716-218-1484

**Community Missions .....** 716-285-3403

www.communitymissions.org

Aurora House ..... 716-433-1905

## LAW ENFORCEMENT

<b>New York State Police</b> .....	866-SAFE-NYS
www.troopers.ny.gov	
Lockport.....	716-434-5588
Niagara Falls .....	716-297-0755
<b>Niagara County Family Court</b>	
www.niagaracounty.com	
Lockport.....	716-280-6500
Niagara Falls .....	716-278-1877
<b>Niagara County Youth Aid Bureau</b>	
Lockport.....	716-433-7700
Niagara Falls .....	716-286-4568
North Tonawanda.....	716-692-4317
<b>Niagara County Sheriff's Office</b> .....	716-438-3393
www.niagarasheriff.com	
<b>Police (Information)</b>	
Lockport.....	716-433-7700
Niagara Falls .....	716-286-4568
North Tonawanda.....	716-692-4317

## LEGAL ISSUES

<b>Child &amp; Family Services</b>	
www.cfsbny.org	
Center for Resolution and Justice.....	716-362-2323
<b>Community Missions</b> .....	716-285-3403
www.communitymissions.org	
Juvenile Re-Entry	
Parole Re-Entry	
<b>Lawyer Referral &amp; Information Services</b> .....	1-800-342-3661
www.findalawyernys.org	
<b>Mental Hygiene Legal Services</b> .....	585-845-3650
www.nycourts.gov/courts	
<b>Neighborhood Legal Service</b> .....	716-284-8831
www.nls.org	
<b>New York State Office of the Attorney General</b>	
www.ag.ny.us	
Buffalo Office .....	716-853-8400
General Helpline.....	1-800-771-7755
Medicaid Fraud Reporting.....	212- 417-5397

## FINANCIAL

<b>Allconnect (Internet Shopping Services)</b> .....	844-845-3968
www.allconnect.com	
<b>Buffalo Federation of Neighborhood Centers</b> .....	716-856-0363
www.bfnc.com	
<b>Consumer Credit Counseling of Buffalo, Inc.</b> .....	
.....	716-712-2060 / 1-800-926-9685
www.cccsbuff.org	
<b>H.E.A.P. (Home Energy Assistance Program)</b> .....	1-800-342-3009
www.otda.ny.gov	
Niagara County Department of Social Services .....	716-278-8400
Niagara County Office for the Aging (over 60).....	
.....	716-438-4016 / 716-438-4020
After Hours Emergency Contact.....	716-285-3403
<b>Internal Revenue Service (Free tax return preparation)</b>	
www.irs.gov	
Individuals .....	1-800-829-1040
Businesses .....	1-800-829-4933
<b>New York State Unemployment Assistance</b>	
www.ny.gov/services/get-unemployment-assistance	
Claims .....	1-888-209-8124
<b>Niagara Community Action Program (NIACAP)</b> .....	716-285-9681
www.niagaracommunityactionprogram.org	
Lockport Neighborhood Center .....	716-433-6632
Niagara Falls Neighborhood Center .....	716-285-6134
North Tonawanda Neighborhood Center .....	716-694-9727
Nutrition Outreach and Education.....	716-439-1322
<b>Niagara County Department of Social Services</b> .....	716-278-8400
www.niagaracounty.com	
Program Eligibility Department (Family Assistance, Safety Net, Temporary Disability Assistance-TDA, Food Stamps-EBT.....	716-278-8400
NYS Child Support Call Center .....	1-888-208-4485
NYS Payment Information & Forms .....	1-800-846-0773
Non-Public Assistance Daycare (Lockport) .....	716-439-7656
<b>United States Social Security Administration</b>	
www.ssa.gov	
Hotline and Information.....	
.....	1-800-772-1213 / (TTY) 1-800-325-0778
Niagara Falls .....	716-283-2614

## FOOD & CLOTHING

**Brother's Keeper Outreach** (Food & Clothing) ..... 716-432-8940

### Catholic Charities

www.ccwny.org

Service Information & Referral..... 716-856-4494

Lockport Office ..... 716-433-0246

Niagara Falls ..... 716-282-2351

North Tonawanda..... 716-694-7749

Monsignor Carr Children's Clinic

Lockport..... 716-478-0315

Niagara Falls ..... 716-205-0825

North Tonawanda ..... 716-694-7749

Referrals ..... 1-877-448-4466

Multi-Systemic Therapy

Niagara Falls ..... 716-282-4991

Lockport..... 716-478-0035

North Tonawanda ..... 716-282-4991

WIC Niagara County ..... 716-218-1484

### Community Missions

www.communitymissions.org

Emergency Housing & Crisis Shelter ..... 716-285-3403

**Heart, Love & Soul** ..... 716-282-5687

www.heartloveandsoul.org

Food pantry (between 10am and 1 pm) ..... 716-282-5681

### Meals on Wheels

www.mealsonwheelsamerica.org

MOW For WNY ..... 716-822-2002

www.mealsonwheelswny.org

Lockport..... 716-433-6811

Niagara Falls ..... 716-282-3468

North Tonawanda..... 716-693-1663

www.ntmow.com

**Niagara Community Action Program (NIACAP)** ..... 716-285-9681

www.niagaracommunityactionprogram.org

Lockport Neighborhood Center..... 716-433-6632

Niagara Falls Neighborhood Center ..... 716-285-6134

North Tonawanda Neighborhood Center ..... 716-694-9727

Nutrition Outreach and Education ..... 716-439-1322

### Niagara County Department of Social Services

www.niagaracounty.com/socialservices

SNAP ..... 716-278-8400

CHOICES Mental Health Housing ..... 716-285-3403

Aurora House (Youth) ..... 716-433-1905

### Habitat for Humanity

www.habitat.org

Lockport ..... 716-433-5073

Niagara Falls ..... 716-285-2877

**Immaculata Home**..... 716-727-0003

www.immaculatahome.org

### Lockport Housing Authority

www.lockporthousingauthority.com

Main Office ..... 716-434-0001

Section 8 Office ..... 716-434-3627

**Lockport CARES**..... 716-438-2273

www.lockportcares.org

### Niagara County Department of Social Services

www.niagaracounty.com

All Offices..... 716-278-8400

Program Eligibility Department (Family Assistance, Safety Net, Tempo-

rary Disability Assistance, SNAP - EBT)..... 716-278-8400

### Niagara Falls Housing Authority

www.nfha.org

Main Office ..... 716-285-6961

Packard Court Community Center ..... 716-278-0228

Senior Services Department..... 716-278-0228

### Niagara Heritage of Hope and Service

www.historicht.org

Community Thrift Store..... 716-299-0799

### Section 8 Housing

Lockport ..... 716-434-3627

Niagara Falls ..... 716-286-8820

North Tonawanda (Belmont Shelter)..... 716-213-2787

### YWCA

www.ywcaniagarafontier.org

Lockport ..... 716-433-6714

Tonawanda's ..... 716-692-5580

Carolyn's House..... 716-278-9662

Crisis Hotline ..... 716-433-6716

<b>Visually Impaired Advancement (VIA)</b> .....	716-882-1025
<a href="http://www.viawny.org">www.viawny.org</a>	
<b>Planned Parenthood of Western New York</b> .....	1-800-230-7526
<a href="http://www.plannedparenthood.org">www.plannedparenthood.org</a>	
Niagara Falls .....	716-282-1235
North Tonawanda .....	716-692-6872
The Connection: Youth Drop-In Center.....	716-205-0028
<b>Roswell Park Cancer Institute</b>	
<a href="http://www.roswellpark.org">www.roswellpark.org</a>	
General Information/Cancer Information.....	.....1-800-767-9355/716-845-2300
Patient Information.....	716-845-1523
Resources for Patients & Family .....	716-845-86-59
Physician Referral.....	716-845-7763
Case Management .....	716-845-5735
Social Work.....	716-845-8022
Patient Advocates .....	716-845-1365/716-845-2981
Spiritual Care .....	716-845-8051
<b>Tuscarora Community Health Workers Program</b> .....	716-297-0598
<a href="http://www.nfmmc.org">www.nfmmc.org</a>	
<b>University of Buffalo Dental Clinic</b> .....	716-262-9750
<a href="http://dental.buffalo.edu/patients">dental.buffalo.edu/patients</a>	
Southern Tier Mobile Unit .....	716-560-5127
<b>Venture Forthe, Inc.</b> (traumatic brain-injured individuals) .....	.....716-285-8070 / 1-800-701-1233
<a href="http://www.ventureforthe.com">www.ventureforthe.com</a>	
<b>Visiting Nurses Association</b> .....	716-243-7800
<a href="http://www.vnawny.org">www.vnawny.org</a>	

## HOUSING

<b>Belmont Shelter Corporation</b>	
<a href="http://www.belmonthousingwny.org">www.belmonthousingwny.org</a>	
Central Office.....	716-884-7791
Niagara County Office .....	716-213-2784
<b>Buffalo Federation of Neighborhood Centers</b> .....	716-856-0363
<a href="http://www.bfnc.com">www.bfnc.com</a>	
<b>Community Missions</b>	
<a href="http://www.communitymissions.org">www.communitymissions.org</a>	
Main Office .....	716-285-3403
PASSAGE Program (DV) .....	716-285-6984
Emergency Housing & Crisis Shelter .....	716-285-3403

## Niagara County Food Pantries - (By Zip Code)

### 14094

Brother's Keeper Outreach .....	716-432-8940
Emmanuel UMC Little Free Pantry.....	716-433-2838
NIACAP Lockport Pantry.....	716-433-6632
Raymond Community Church .....	716-434-3175
St. John's Food Pantry.....	716-433-8118
St. Vincent DePaul.....	716-433-0593
Lockport Salvation Army .....	716-434-1276
Sister Mary Loretto Community Soup Kitchen.....	.....716-434-1276

### 14108

Newfane Community Food Pantry .....	716-778-9822
First Baptist Church in Newfane .....	716-778-9216

### 14120

Little Free Pantry - Lumber City Church .....	716-260-2757
Little Free Pantry - Nash Road Church .....	716-692-8683
North Tonawanda Food Pantry.....	716-692-8552
Pendleton Food Pantry .....	716-692-1478
Neighborhood Center – Niagara Community Action.....	.....716-694-9727
Twin Cities Community Outreach .....	716-693-6010
Faith United Methodist Church .....	716-694-2456

### 14172

Christian Food Pantry.....	716-751-6057
Wilson Community Food Pantry .....	716-727-4074

### 14301, 14303, 14305

St. Joseph Outreach .....	716-282-1379
NICAP Niagara Falls Food Pantry .....	716-282-4375
Hannah House Food Pantry .....	716-341-1231
Community Missions, Inc. Food Pantry .....	716-285-3403
Niagara Falls Salvation Army.....	716-283-7697
Heart, Love & Soul Food Pantry .....	716-282-5681
Mt. Zion Missionary Baptist Church Food Bank.....	.....716-282-3655

## Niagara County Office for Aging

Home-Delivered Meals .....	716-438-3030
Nutrition Education and Counseling/Nutrition Site Information .....	.....716-438-4020

**LGBTQ+**

- Gay & Lesbian Youth Services of WNY, Inc.** ..... 716-855-0221  
www.glyswny.org
- Niagara Pride**..... 716-298-7656  
www.niagarapride.org
- Pride Center of WNY** ..... 716-541-0673  
www.pridecenterwny.org
- P-FLAG Helpline** (Parents, Families & Friends of Lesbian & Gay people) ...  
..... 716-883-0384  
www.pflagbuffalo.org
- The Trevor Project (24/7)** .....1-866-488-7386  
www.thetrevorproject.org  
Crisis intervention and suicide prevention for Lesbian, Gay, Bisexual,  
Transgender, & Questioning youth

**GOVERNMENT**

**Clerks**

- City**
- Lockport..... 716-439-6676
- Niagara Falls ..... 716-286-4393
- North Tonawanda..... 716-695-8555
- Town**
- Cambria ..... 716-433-7664
- Hartland..... 716-735-7179
- Lewiston ..... 716-754-8213
- Lockport..... 716-439-9524
- Newfane ..... 716-778-8822
- Niagara ..... 716-297-2150
- Pendleton ..... 716-625-8833
- Porter..... 716-745-3730
- Royalton ..... 716-772-2431
- Somerset..... 716-795-3575
- Wheatfield..... 716-694-6441
- Wilson..... 716-751-6704
- Village**
- Barker ..... 716-795-3777
- Lewiston ..... 716-754-8271
- Middleport..... 716-735-3303
- Wilson..... 716-751-6764
- Youngstown..... 716-745-7721

- Catholic Health** ..... 716-706-2112  
www.chsbuffalo.org
- Mt. St. Mary's Hospital..... 716-297-4800
- Clearview Treatment Services..... 716-298-2115
- Mental Health Counseling..... 716-706-2112

**Niagara County Department of Health**

- www.niagaracounty.com
- Mainline ..... 716-439-7430
- Children with Special Needs (Lockport) ..... 716-439-7460
- Children with Special Needs (Niagara Falls)..... 716-278-8180
- Environmental Health ..... 716-439-7444
- Environmental Health Division Childhood Lead Poisoning Prevention  
..... 716-278-8588
- Financial Operations ..... 716-439-7432
- Public Health Emergency Preparedness ..... 716-439-7431
- Healthy Neighborhoods Program ..... 716-439-7479
- Immunization Program ..... 716-278-1903
- Nursing Division ..... 716-278-1900
- Public Health Education - Nursing..... 716-278-8596
- Communicable Diseases Program..... 716-278-8598

**Niagara County Department of Social Services**

- www.niagaracounty.com
- All Offices ..... 716-278-8400
- Home Care Department..... 716-278-8620
- Managed Care Department ..... 716-439-7792
- Medicaid Department..... 716- 278-8400
- Medical Transportation..... 1-866-753-4430
- Nursing Home Unit..... 716-439-7728

**Tuscarora Community Health Worker Program** ..... 716-297-0598

- www.nfmcc.org
- Niagara Falls Memorial Medical Center** ..... 716-278-4000  
www.nfmcc.org
- CareExpress..... 716-278-4444
- Niagara Wellness Connection Center ..... 716-278-4541
- Health Homes..... 716-278-4647/ 716-438-4490
- 24 Hour Psychiatric Emergency Department..... 716-278-4395

**Niagara Hospice** .....716-439-4417 / 716-HOSPICE

- www.niagarahospice.org
- NY Connects**..... 1-800-342-9871  
www.nyconnects.ny.gov
- Niagara County NY Connects ..... 716-438-3030

**American Red Cross: Western New York Chapter** ..... 716-886-7500  
[www.redcross.org](http://www.redcross.org)

**Angel Flight NE** ..... 1-800-549-9980  
[www.angelflightne.org](http://www.angelflightne.org)

**Asthma Coalition of Erie, Monroe, & Niagara Counties**..... 716-271-6388  
[www.acofemnc.org](http://www.acofemnc.org)

**Community Health Center of Buffalo** ..... 716-986-9199  
[www.chcb.net](http://www.chcb.net)

**Community Health Center of Lockport** ..... 716-478-6655  
[www.chcb.net](http://www.chcb.net)

**Deaf Access Services**  
[www.wnydas.org](http://www.wnydas.org)

    Main Offices..... 716-833-1637

    Main Offices Videophone ..... 716-335-9192

    For Interpreter services ..... 716-535-1603

**DeGraff Memorial Hospital** ..... 716-694-4500  
[www.kaleidahealth.org/degraff](http://www.kaleidahealth.org/degraff)

**Eating Disorders Association of WNY** ..... 716-819-1338

**GuildCare Adult Day Care Program** ..... 716-285-3499

**Health Association of Niagara County, Inc. (Hanci)**  
[www.hanci.com](http://www.hanci.com)

    Lockport..... 716-433-2664

    Niagara Falls ..... 716-285-8224

    North Tonawanda..... 716-692-4855

**Intandem**  
[www.intandem.org](http://www.intandem.org)

    Niagara Intake ..... 716-504-2625

    Cattaragus Intake ..... 716-504-2625 Ext. 2230

    General..... 716-375-4757

**Lion's See, Inc. (free screenings for children)** ..... 716-881-7915  
[www.lionsSEny.org](http://www.lionsSEny.org)

**Lockport Care Net Pregnancy Center** ..... 716-434-0251  
[www.lockportcarenet.com](http://www.lockportcarenet.com)

    24 Hour Assistance ..... 877-791-5475

**Medic Alert** ..... 1-888-633-4298  
[www.medicalert.org](http://www.medicalert.org)

**Medicaid Dentists Information** ..... 1-800-541-2831

**Medical Society of New York State** ..... 716-285-5789

**Mesothelioma Hub: Find Your Hope**  
[www.mesotheliomahub.com](http://www.mesotheliomahub.com)

    Hotline 24/7 ..... 205-601-4683

## **New York State Department of Motor Vehicles**

[www.dmv.ny.gov](http://www.dmv.ny.gov)

    Lockport ..... 716-438-4000

    Niagara Falls ..... 716-278-1970

    North Tonawanda ..... 716-743-4500

## **Niagara County Department of Health**

[www.niagaracounty.com](http://www.niagaracounty.com)

    Main line ..... 716-439-7430

    Children with Special Needs (Lockport) ..... 716-439-7460

    Children with Special Needs (Niagara Falls) ..... 716-278-8180

    Environmental Health ..... 716-439-7444

    Environmental Health Division Childhood Lead Poisoning Prevention  
 ..... 716-278-8588

    Financial Operations ..... 716-439-7432

    Public Health Emergency Preparedness ..... 716-439-7431

    Healthy Neighborhoods Program ..... 716-439-7479

    Immunization Program ..... 716-278-1903

    Nursing Division ..... 716-278-1900

    Public Health Education - Nursing ..... 716-278-8596

    Communicable Diseases Program ..... 716-278-8598

## **New York State Department of Health: Consumer Health Care Complaints**

[www.health.ny.gov/health\\_care/consumer\\_information](http://www.health.ny.gov/health_care/consumer_information)

    Adult Care & Assisted Living ..... 1-866-893-6772

    Funeral Homes/Directors ..... 518-402-0785

    Home Care & Hospice ..... 1-800-628-5972

    Hospital Patient Care ..... 1-800-804-5447

    Nursing Homes ..... 1-888-201-4563

    Professional Medicaid Conduct ..... 1-800-663-6114

    Managed Care ..... 1-800-206-8125

## **Niagara County Department of Social Services**

[www.niagaracounty.com](http://www.niagaracounty.com)

    All Offices ..... 716-278-8400

    Adult Protective Services ..... 716-278-8621

    NYS Child Abuse Hotline ..... 1-800-342-3720

    HEAP (Home Energy Assistance Program) ..... 716-278-8400

    Home Care Department ..... 716-278-8602

    Investigative/Program Integrity ..... 716-439-7788

    Managed Care ..... 716-439-7792

    Medicaid ..... 716-278-8400

    Medical Transportation ..... 1-866-753-4430

    Non Public Assistance Daycare Program ..... 716-439-7656

Nursing Home Unit – Lockport only .....	716-439-7728
Program Eligibility Department.....	716-278-8400
SNAP .....	716-278-8400
Support Collection Unit (Child Support).....	
.....	1-888-208-4485 / 716-278-8400
Work Relief/Employment Department (Niagara Falls) .....	
.....	716-278-8733
Work Relief/Employment Department (Lockport).....	
.....	716-439-7666

### Niagara County Government

[www.niagaracounty.com](http://www.niagaracounty.com)

Office for the Aging .....	716-438-4020
Board of Elections - Voter Registration	
Democrat .....	716-438-4041
Republican .....	716-438-4040
Economic Development .....	716-278-8750
Civil Service.....	716-438-4071
Commissioner of Jurors.....	716-280-6450
County Attorney .....	716-439-7105
County Clerk .....	716-439-7022
Court Clerk.....	716-371-4000
District Attorney ..	716-439-7085 / 716-286-4518 / 716-439-7772
Employment & Training.....	716-278-8148
Health Department .....	716-439-7430
Legislature Office.....	716-439-7117
Mental Health & Substance Abuse Services .....	716-439-7410
Parks .....	716-439-7951
Pistol Permit Office.....	716-439-7034
Probation – Lockport.....	716-438-4055
Probation - Niagara Falls (Adult) .....	716-278-8122
Probation - Niagara Falls (Juvenile).....	716-278-8241
Probation - North Tonawanda.....	716-743-4526
Criminal Court Public Defender.....	716-439-7071
Family Court Public Defender.....	716-439-7075
Public Works.....	716-439-7242
Sheriff Department.....	716-438-3393
Social Services - All Offices .....	716-278-8400
Veterans Service Agency .....	716-438-4090
Youth Bureau.....	716-278-6872

## HEALTH INSURANCE

### Child Health Plus

[www.health.ny.gov/health\\_care/child\\_health\\_plus](http://www.health.ny.gov/health_care/child_health_plus)

Children's Insurance Program .....

..... 1-800-698-4543 / TTY 1-877-898-5849

### NYS Health Insurance Marketplace

[www.nystateofhealth.ny.gov](http://www.nystateofhealth.ny.gov)

Enrollment Information .....

..... 1-855-355-5777

### Healthy NY

[www.health.ny.gov/publications/0548/healthy\\_new\\_york](http://www.health.ny.gov/publications/0548/healthy_new_york)

Low-cost health insurance for individuals/small businesses .....

..... 1-866-432-5849

**NYS Medicaid**..... 1-800-541-2831

[www.health.ny.gov/health\\_care/medicaid](http://www.health.ny.gov/health_care/medicaid)

### Medicare Information

[www.medicare.gov](http://www.medicare.gov)

Information Line..... 1-800-633-4227

TTY/TTD..... 1-877-486-2048

### New York State Department of Health

[www.health.ny.gov](http://www.health.ny.gov)

Complaints about managed care .....

..... 1-800-206-8125

### Niagara County Department of Social Services

[www.niagaracounty.com](http://www.niagaracounty.com)

All Offices .....

..... 716-278-8400

**Partnership for Prescription Assistance**..... 1-888-477-2669

[www.aafp.org](http://www.aafp.org)

**RX Assist**..... 877-537-5537

[www.rxassist.org](http://www.rxassist.org)

## HEALTH SERVICES

**Alzheimer's Association of WNY**..... 716-626-0600

[www.alz.org/wny](http://www.alz.org/wny)

24 Hour Helpline .....

..... 1-800-272-3900

**Amedisys Home Health Care**..... 716-297-3310

[www.amedisys.com](http://www.amedisys.com)

### American Cancer Society

[www.cancer.org](http://www.cancer.org)

Cancer Helpline/Road to Recovery (transportation services).....

..... 1-800-227-2345